EXTERNAL GUIDE

GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING



REVISION HISTORY TABLE

Date	Version	Description
08-04-2020	12	Guide updated with new icons on eFiling for ease of navigation during the Covid-19 Lockdown period to assist taxpayers.
12-06-2020	13	Guide updated with changes to the required supporting documents for Emigration and Foreign Investments.
14-09-2020	14	Guide updated with the change of Adobe ERC01 form to HTML5 ERC01 form format.
05-02-2021	15	Update the TCR01 Flex form to the TCR01 Web-based form

TABLE OF CONTENTS

1	PURPOSE	4
2	INTRODUCTION	4
3	EFILING HOME PAGE	5
4	ACTIVATE TAX COMPLIANCE STATUS RIGHTS	5
5	ACTIVATION OF TAX COMPLIANCE STATUS SYSTEM	7
5.1	TAX COMPLIANCE STATUS ACTIVATION	7
6	ENTITY REGISTRATION NUMBER CONFIRMATION PROCESS	11
7	MY COMPLIANCE PROFILE	14
8	HOW TO REMEDY NON-COMPLIANCE	21
9	CHALLENGE STATUS	28
10	MY ACCOUNT ENQUIRIES	29
11	TAX COMPLIANCE STATUS REQUEST	32
12	SUBMISSION OF SUPPORTING DOCUMENTS	47
13	WHO VIEWED MY STATUS	50
14	TAX COMPLIANCE STATUS VERIFICATION	51
14.1	TAX COMPLIANCE STATUS VERIFICATION ACTIVATION	51
· · ·	NEW VERIFICATION REQUEST	53
14.3	STATUS VERIFICATION HISTORY	55
	APPENDIX A – SUPPORTING DOCUMENTS FOR FOREIGN INVESTM OWANCE	ENT 57
-	THE SPECIFIC DOCUMENTS REQUIRED FOR THE FOREIGN INVESTM DWANCE APPLICATIONS TO DEMONSTRATE THE SOURCE OF CAPITAL	ENT 57
16	APPENDIX B - SUPPORTING DOCUMENTS FOR EMIGRATION	58
	THE SPECIFIC DOCUMENTS REQUIRED FOR EMIGRATION APPLICATIONS	то 60
17	CROSS REFERENCES	62
18	DEFINITIONS AND ACRONYMS	62

1 PURPOSE

- This guide is designed to assist taxpayers on how to utilise the tax compliance status functionality on eFiling to obtain a security PIN. In addition, the guide explains the functionality available to the third party to verify the tax compliance status of a taxpayer from whom it received the PIN.
- This guide in its design, development, implementation and review phases is guided and underpinned by the SARS strategic objectives, the SARS Intent, and the SARS values, code of conduct and the applicable legislation. Should any aspect of this guide be in conflict with the applicable legislation the legislation will take precedence.

2 INTRODUCTION

- The South African Revenue Service (SARS) is using modernisation as a strategic initiative to ensure that technology is used effectively and efficiently. As part of enhancing the quality of our taxpayer experience, the Tax Clearance Certificate (TCC) application process has been modernised over a period of time.
- The aim of this project was to align the taxpayer compliance status process to the SARS modernisation vision through transforming the previous tax clearance process from a predominantly manual process to a taxpayer driven, self-help, and electronic process.
- Previously all channels for taxpayers led into a SARS branch to obtain printed TCCs for good standing, tenders, emigration and foreign investment allowance. This places a strain on branch resources and does not effectively and efficiently utilise the resources due to mundane, repetitive work. One of the focus areas of this project was to reduce the number of visitors to a SARS branch with regards to Tax Compliance Status (TCS) applications and empower taxpayers to help themselves by means of an electronic service.
- The Modernised Tax Compliance Status process has been implemented in the following three phases:
 - Phase 1 Pilot implementation only selected taxpayers had been invited to gain access to the Tax Compliance Status (TCS) and the TCS Verification functionality;
 - Phase 2 My Compliance Profile (MCP) ALL taxpayers gained access to the functionality up to and including the MCP. The MCP affords taxpayers the opportunity to view their tax compliance status as determined by SARS in order to remedy any non-compliance identified.
 - Phase 3 Full TCS Solution All taxpayers will gain access to all the TCS functionalities and the old TCC system will be discontinued.
- For Phase 1, selected taxpayers had the ability to utilise the new Tax Compliance Status functionality in respect of Tenders, Good Standing, Foreign Investment Allowance and/or Emigration.
- As of 18 April 2016, the full TCS enhancements have been available and included the following:
 - My Compliance Profile (MCP), whereby taxpayers can view and manage their compliance status for the tax types registered

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

- The ability for taxpayers to submit a request to SARS to either fix their account or make a payment arrangement
- Challenge the compliance status reflected on the MCP
- Request a Tax Compliance Status in respect of Tender, Good Standing, Foreign Investment allowance and Emigration purposes
- Receive and manage a PIN that can be shared with third parties to enable third parties to verify/ confirm the tax compliance status of the taxpayer to whom the PIN belongs
- Track all requests via the Tax Compliance Status dashboard
- The ability to verify or confirm the tax compliance status of the taxpayer by utilising the access PIN details received.
- The ability to submit supporting documents to SARS, if required, to support the request for TCS.

3 EFILING HOME PAGE

 In order to access SARS eFiling, navigate to www.sarsefiling.co.za. Click on "LOGIN" if you are a registered eFiler (Individual/Organisation). If you are not registered for eFiling, click on "Register Now" and follow the quick steps to register for eFiling.



For further assistance with eFiling registration or portfolio management, refer to the "How to register, manage users and change user password on eFiling" available on the SARS website <u>www.sars.gov.za</u>.

4 ACTIVATE TAX COMPLIANCE STATUS RIGHTS

- eFiling administrators for tax practitioner and organisation portfolios must ensure that the correct rights are allocated to users for tax compliance status access in order for the functionality to be available.
- Ensure that the correct taxpayer is selected from the "Taxpayer list".

Click "Organisation", "Rights Group" and then "Manage Groups".



The "Group Details" page will be displayed, click the "Open" hyperlink.

Group Details Setup New Group			
Group Name	Authorisation Level	Access to Payments	<u>Open</u>
System Default	Submissions	Yes	<u>Open</u>
		1	

- Select the **"Tax Compliance Status**" option and click **"Update**" to activate the tax compliance status functionality.
- To set the applicable rights in order to gain access to the TCS and TCS verification functionality, select the option "Tax Compliance Status" or "Tax Compliance Status Verification" to enable you to access the TCS functionality or to verify the tax compliance status of taxpayers by using the PIN or the TCC details.

UPDATE GROUP DETAILS	
Group Name	System Default
Authorisation Level	Submissions V
Access To Payments	
Tax Types	 ✓ Provisional Tax (IRP6) ✓ VAT201 ✓ Organisation Income Tax (ITR14/IT12EI/ITR12T) ✓ Individual Income Tax (ITR12) ✓ Employee's Tax (EMP201) ✓ IT56 - Secondary Tax On Companies (STC) ✓ EMP501 - Submission Customs Agent ✓ Excise Agent ✓ VAT Admin Penalty ✓ IT Admin Penalty ✓ Transfer Duty △ AA88 Agent Appointment – Banks ○ Dividends Withholding Tax (DWT) △ AA88 Agent Appointment – Other ✓ Tax Compliance Status
	☐ Medical Schene Contribution ☐ Insurance Payment ☐ Witholding Tax on Interest(WTI) ☐ Foreign Tax Information (FTI)
Do you want to import taxpayers from an existing group?	⊖ Yes ● No
	Update Delete Group Back Check All Uncheck All

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

5 ACTIVATION OF TAX COMPLIANCE STATUS SYSTEM

5.1 TAX COMPLIANCE STATUS ACTIVATION

- Activation of the Tax Compliance status enables the eFiler to view the My Compliance Dashboard. The MCP displays all tax types that the taxpayer is registered for; irrespective if the tax types are active on eFiling. Note – it is critical that taxpayers with multiple tax types complete the "Merge Entities" function to ensure a complete compliance profile that is reflective of all the taxes that the taxpayer is registered for at SARS.
- For tax practitioner and organisation portfolios, ensure that the correct taxpayer is selected from the taxpayer list before proceeding with the Tax Status functionality.

A	olio	•	Taxpayer H	•	: Tax Practitioner

Portfolio		Taxpayer		
A	•	1	-	: Organisation

The steps to activate the tax compliance status are the same for Individual, Organisation and Tax Practitioner eFiling portfolios.

Portfolio		Taxpayer	
j	*	r	- : Individual

• Select "**Tax Status**" tab from the main menu items at the top of the eFiling page.

Home	Returns	Services	Tax Status	Contact
------	---------	----------	------------	---------

• Alternatively by selecting "**My Compliance Status**" icon on the eFiling Dashboard landing page you will be able to access the TCS function.

					Home	Returns	Services	Tax Status	Contact	Log Ou
Portfolio	*	Taxpayer		✓ Individual	B					
Tax Compliance Status			Refresh 🗯			(My Compliance		

A "**Tax Compliance Status**" introductory message will be displayed with hyperlinks to the TCS application and verification functionalities.

TAX COMPLIANCE STATUS

SARS has introduced a new Tax Compliance Status (TCS) system which replaces the old Tax Clearance Certificate (TCC) system.

· For more information on the TCS application functionality, available to the taxpayer, click here.

· For more information on the TCS verification functionality, available to any 3rd party authorised by the taxpayer, click here.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

Select "Activation" to activate the tax compliance status system.



The **"Tax Compliance Status Service Activation**" work page will be displayed and the tax reference number will be pre-populated on the screen.

TAX COMPLIANCE STATUS SERVICE ACTIVATION	
Taxpayer Name	
Trading As Name	
Registration No / ID No	
SERVICES	
Tax Compliance Status (Grant access to My Compliance Profile)	
Tax Reference Number	
Disclaimer – The Tax Compliance status system display tax informatic By activating the TCS services for this entity you declare that you are duly registered tax types of the taxpayer.	

- Select the "**Tax Compliance Status**" check box. Read and accept the "**Disclaimer**" check box and click the "**Activate**" button to proceed with the activation.
- In order to activate the Tax Compliance Status functionality, the chosen taxpayer must be registered and active for at least one of the following types of tax on their eFiling portfolio, Income Tax (IT), Pay As You Earn (PAYE) or Value Added Tax (VAT).

TAX COMPLIANCE STATUS SERVICE ACTIVATION

TAX COMPLIANCE STATUS SERVICE ACTIVATION

This service will work when you have successfully registered on eFiling for any of the following taxes: Income Tax (IT) Value Added Tax (VAT) or Pay As You Earn (PAYE).

A message will be displayed to indicate that the initial activation of the service has been successful and all functionality will be listed under the tax compliance status menu. To finalise the activation process, the taxpayer will be prompted to first complete the registration verification.

TAX COMPLIANCE STATUS SERVICE ACTIVATION			
Taxes have been successfully updated.			
Taxpayer Name			
Trading As Name			
Registration No / ID No	_		
SERVICES			
Tax Compliance Status (Grant access to My Compliance Profile)			
Tax Reference Number	Status: Awaiting Registration	n Verification	
Disclaimer – The Tax Compliance status system display tax inf By activating the TCS services for this entity you declare that you a registered tax types of the taxpayer.			
		De-activate	Continue

If you click the "Continue" button, the "Entity Reference Number Confirmation" process page will be displayed. Refer to step 6 below for more details regarding this process.

TAX COMPLIANCE STATUS SERVICE		
Tax Compliance Status Service		
SARS records show that your registered profile has not been confirmed and you will not be a system. If you have confirmed or updated your registered profile in the last 48 hours, the pro- underway.		
You can confirm your profile via eFiling:		
 Select "Continue" to complete the "Entity Reference Number Confirmation" process Select "Cancel" if you do not wish to continue with the process 		
	Cancel	Continue

•

Once the eFiler's registration verification is successfully completed, a "**Successfully Activated**" status will be displayed.

TAX COMPLIANCE STATUS SERVICE ACTIVATION		
Taxpayer Name		
Trading As Name		
Registration No / ID No		
SERVICES		
✓ Tax Compliance Status (Grant access to My Compliance Profile)		
Tax Reference Number	Status: Successfully Activated	
Disclaimer – The Tax Compliance status system display tax information for taxpayer. By activating the TCS services for this entity you declare that you are for all registered tax types of the taxpayer.	re duly authorised to view tax in	

If you wish to deactivate the tax compliance status system on your eFiling portfolio, select the "**Tax Compliance Status**" tick box and click the "**De-activate**" button.

TAX COMPLIANCE STATUS SERVICE ACTIVATIO Taxpayer Name Trading As Name Registration No / ID No	N
SERVICES	
Grant access to My Compliance Profile)	
Tax Reference Number	Status: Successfully Activated
	De-activate Continue

•

•

The status of the TCS service will be updated to "Deactivated".

TAX COMPLIANCE STATUS SERVICE ACTIVATION	
Taxes have been successfully updated.	
Taxpayer Name	
Trading As Name	
Registration No / ID No	
SERVICES	
Grant access to My Compliance Profile)	
Tax Reference Number	Status: Deactivated
	Deadinated
	Activate

6 ENTITY REGISTRATION NUMBER CONFIRMATION PROCESS

- SARS requires the entity to ensure that all its registered tax types are included in the tax compliance profile. If this is not done, the process to request a tax compliance status and receive a PIN may be delayed.
- It is therefore imperative that entities that are registered and active for more than one tax type ensure they have performed the "Merge Entities" process on eFiling, which will afford the entity the opportunity to "link/merge" all the registered taxes of the entity under the one single legal entity.
- Taxpayers who have not completed the "Merge" process or fail to do so when accessing the TCS functionality must declare that the numbers pre-populated on the ERC01 form is that of the taxpayer or entity displayed on the form. This process will repeat until such time as the entity has completed the "Merge" process.
- The activation of the "My Compliance Profile" is a once-off process for merged entities. Ensure that you do merge all your registered reference numbers.
- When the eFiler selects "**My Compliance Profile**" from the menu, a service message will be displayed to indicate that SARS needs to confirm the tax reference number.

Tax Compliance Status
Activation
My Compliance Profile
Tax Compliance Status Request
My Account Enquiries
Who viewed my status

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

Depending on your registered portfolio, you will receive one of two messages. Follow the instructions on the message being displayed to you. If you have already merged your reference numbers, you will not receive the messages.

TAX COMPLIANCE STATUS SERVICE
Tax Compliance Status Service
SARS records show that your registered profile has not been confirmed and you will not be able to access the TCS system. If you have confirmed or updated your registered profile in the last 48 hours, the process may still be underway.
You can confirm your registered profile via eFiling by selecting the once-off "Merge Entities" option:
Select "Update Profile"
If you are unable to complete the "Merge Entities" process:
 Select "Continue" to complete the "Entity Reference Number Confirmation" process Select "Cancel" if you do not wish to continue with the process
Cancel Continue Update Profile

- If you select the "Cancel" button, you will be directed back to the "Tax Compliance Status" landing page.
- If you select the "Update Profile" button, you will be directed to the "Merge Entities" functionality under the SARS Registered Details menu as indicated below. For more detailed information on the Entity Merge functionality, refer to the following external guide on the SARS website: A Step by Step guide to the Entity Merge Functionality on eFiling External Guide.

My Profile	Merge Entities
	Purpose of this functionality
	In an attempt to provide you with a full and consolidated view of an Entity's profile, SARS requires your assistance to ensure that all the relevant tax and customs registrations are linked correctly.
User	In the context of the Single Registration solution, SARS uses the term 'entity' to refer to as a person, a Company, or a Trust that has been registered at a registration authority such as the Department of
SARS Registered Details	Home Affairs (Individuals), CIPC (Companies) or the Master of High Court (Trusts), or any another type of enterprise (e.g. political party, partnership, etc.) that is not registered with a registration authority, but exists or operates as a unique concern. Unique entities are most reliably identified by their unique ID or registration number, although entities without registration numbers may be identified by a combination
Notice of Registration	of their name and other criteria such as registered address or contact details.
Maintain SARS Registered Details	SARS uses the term 'merge' to describe the process of combining duplicated registration records into a single entity with all the associated tax and customs registrations linked to the single entity. The fundamental principle is that duplicated records of the same entity should be merged, which also implies that different types of entities, and entities with different registration numbers that are not the
Saved Details	same entity, should not be merged. In exceptional circumstances where registration numbers of the same entity were captured differently (incorrectly) in the different CTS systems, these instances would require merging of records with different registration numbers because they are actually the same entity.
Maintain Registered Details History	The merge functionality will therefore allow you to view, verify or add all the tax and customs registrations that exist in relation to an entity's portfolio at SARS so that you are thereafter presented with a single view of the entity either via eFiling or within a SARS Branch Office.
Merge Entities	Note:
Entity Merge History	Entities that are incorporated separately e.g. companies with different registration numbers, cannot be merged, and Tax and customs registrations that belong to different entities cannot be linked to the same entity.
Letters	Valid Merge Scenarios: • Same ID/registration number and name • No registration number exists for the entity, but name, address and contact details are similar
Register Withholding Tax on Interest	Registration number or different, but could be ascribed to capture errors or company conversions at CIPC

Click the "**Continue**" button to proceed to the Entity Reference Number Confirmation process.

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The Entity Reference Number Confirmation (ERC01) form will be displayed to the eFiler to verify the entity details and tax reference numbers and submit.

intity Details						
name / Regulared Name *			8	O No.		
ssport No.			â	Company / CC / Trust Reg No.		1
any of the entity details reflected above req	uires an update, the taxpayer	/ representative taxpayer should eith	er utilise th	e entity details amendment function	on eFilling or visit a SARS branch.	
flatched Tax Reference Number(s), C	ustoms Code(s) and/or	Excise Code(s)				
one or more of the pre-populated reference wpayer / representative taxpayer should upd	numbers in this section do n late the registered profile on	ot belong to the taxpayer reflected o eFiling. Alternatively visit a SARS bran	in this form inch and brin	or if one or more reference number ig along all relevant supporting doc	s that belong to the taxpayer reflected o uments to motivate the changes required	n this form are missing from the list, the I.
Taxes On Income (incl. Assessed, Pr	ovisional, Dividends, STO	; Turnover tax)				
Reference Number	é					
Employment Taxes (incl. PAYE / SDL	/ UIF)					
AYE Reference Number	â	SDL Reference Number		ê	UIF Reference Number	â
Value Added Tax		Excise			Customs	
AT Ref Number	6	Excise Code		A	Customs Code	÷.
eclaration	0					0
as the tappayer / trader / duly authorised representation of a a true reflection of the complete registered profile V V V V V V V V V V V V V V V V V V V			for customs of	ode(s) displayed on this form are true and o		x0000000000000 x000000000000 mixer you spri our the 2 Heal of "A"s allowe -call 0.000 00 7277

- Note: You will not be allowed to make any changes to details on the ERC01 form. Any changes must be made using the "Maintain Registered Details" or the "Merge Entities" functions under the SARS Registered Details functionality or you may visit a SARS branch should it be required.
- Entity Details: This container consists of the following fields that are pre-populated:
 - Surname/Registered Name
 - Company/CC/Trust Reg No
 - □ ID No
 - Passport No.
- Matched Tax Reference Number(s), Customs Code(s) and Excise Code(s): This container consists of the following fields:
 - Reference Number this field will be pre-populated
 - Only reference numbers that you are registered for and have not been deregistered will be populated.
- **Declaration**: This container consists of the following declaration by the individual or representative taxpayer:

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 13 of 62

"I, as the taxpayer/trader / duly authorised representative of the taxpayer / trader, hereby confirm that the tax reference number(s) and/or customs code(s) displayed on this form are true and correct in every respect and is a true reflection of the complete registered profile of the taxpayer / trader at the date and time of the submission of this form.'

- Ensure that all the registered reference numbers of the taxpayer/entity are displayed. If all the reference numbers do not display, complete the "Merge Entities" process under the "SARS Registered Details" functionality on eFiling before continuing with the submission of the ERC01 form.
- Ensure that you do accept the declaration before submitting the ERC01 form to SARS.
- The following error message will be displayed if you have not accepted the declaration on the ERC01 form.

Please ensure that you complete the following mandatory fields before submitting the form:
- Declaration Confirmation
Ok

Select the "Submit Form" button to submit the ERC01 to SARS.

Back Submit form Submit form – Sends your form to SARS

A message will be displayed to indicate that the request has been successfully submitted to SARS.

I	DETAILS	
I	Tax Reference Number:	I
	RESULT	
	Your request has been successfully submitted.	
l	Please note that you can track progress on My Compliance Profile (MCP) menu option (certain transactions may not reflect immediately on your MCP).	I
		I
	Continue	

Click "**Continue**" to proceed and the "My Compliance Profile" page will be displayed.

7 MY COMPLIANCE PROFILE

• The modernised tax compliance status system will afford eFilers the opportunity to view their administrative tax compliance status electronically, on the "My Compliance Profile" (MCP) for the tax reference numbers registered for.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

Select "My Compliance Profile" under the "Tax Compliance Status" menu.



Alternatively by selecting "**My Compliance Status**" icon on the eFiling Dashboard landing page to access your tax compliance status.

						Home	Returns	Services	Tax Status	Contact	Log Out
0	Portfolio	÷	Taxpayer		Individual						
Tax Reference Number						Centr					
Identification Number	Tax Compliance Status		Refresh	G				(E
My Profile								L	My Compliance	-	<u></u>

- If there is data available for the eFiler, a similar screen as indicated below will be displayed that indicate the different tax products as well as the status indicators.
- The following compliance requirements will be displayed on the MCP dashboard:
 - Registration status you have to be registered and active for the tax products that you are liable for
 - Submission of Return make sure that no returns that you are liable for are outstanding after the stipulated filing due dates
 - Debt make sure that you do not have any outstanding tax debt with SARS for which payment arrangements have not been made
 - Relevant Supporting Documents make sure that you do not fail to submit information requested from you by SARS.

The status indicator and description reflect the summary status with respect to each compliance requirement.

CLIENT DETAILS	REFRESH STATUS
ient Name:	Last Refreshed:
ading Name:	
egistration Number:	
ax Reference:	
SEAR	RCH RESULTS
MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQU	UEST
MY COMP	PLIANCE PROFILE
0	Terrane Contraction of Contraction o
REGISTRATION	Compliant
SUBMISSION OF RETURNS	Compliant
O DEBT	Compliant
RELEVANT SUPPORTING DOCUMENTS	
RELEVANT SOFFORTING DOCOMENTS	
Endermation Cha	Illenge Status Kow to address
Te internation	O INVESTIGATION

Status indicators will be displayed using the following colours:

- Green shows that the taxpayer is tax compliant
- Red shows that the taxpayer is tax non-compliant

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By selecting the expand buttons on the left hand side of Registration, Returns Submission, Debt and Relevant Supporting Documents, more information regarding the compliance status will be displayed for the eFiler.

	MY COMPLIANCE PROFILE	
• REGISTRATION		Compliant
SUBMISSION OF RETURNS		Compliant
O INCOME TAX		Compliant
0		Non Compliant
Period	Compliance Description	Status
to Date Accordin outstand	g to SARS records there are one or more returns ng.	Compliant
PAYE/SDL/UIF		Compliant
O DEBT		Compliant
• RELEVANT SUPPORTING	DOCUMENTS	Compliant
Porther Information	Challenge Status	Mane to address non-campilance

By selecting the down arrow you will be able to view detail regarding the actual outstanding return or amount per period, where available.

		SEARCH RESULTS	;		
IY COMPLIANCE PROFILE	TAX COMPLIANCE STA	TUS REQUEST			
		MY COMPLIANCE PRO	FILE		
					Compliant
	JRNS				Non Compliant
• DEBT					Non Compliant
NET COMPLIANCE BALAN	E ACROSS ALL TAX TYPES	1		R 82,100.87	Compliant
O VAT					Compliant
NET COMPLIANCE BAL	ANCE		R 82	2,100.87	Compliant
•					Non Compliant
Period	Compliance balance		Remedy		Status
😻 199901 to Date	R 82,100.87	Pay the outstanding amo with SARS. For more det of account.		-	Compliant
RELEVANT SUPPORT	NG DOCUMENTS				
92	Further	Challenge Status		Mow to address	

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

The period level breakdown, where available, can be accessed by selecting the down arrow indicator \cong as indicated in the above screen and it will expand to period level information as indicated below.

COMP	LIANCE BALANCE	ACROSS ALL TAX TYPES		R 82,100.87	Compliant
VAT	ť.				Compliar
IET CO	OMPLIANCE BALAN	ICE	R	82,100.87	Compliant
•					Compliant
	Period	Compliance balance	Remedy		Status
8	199901 to Date	R 82,100.87	Pay the outstanding amount or make a su with SARS. For more detail on the accour of account.		Compliant
	201402	R 8.077.64	Pay the outstanding amount or make a su with SARS. For more detail on the accour of account.	CTONES OF A CONTRACTOR OF A	Non Compliant
	201404	R 72,308.07	Pay the outstanding amount or make a su with SARS. For more detail on the accour of account.	CARL STORE	Compliant
	201406	R 1,715.16	Pay the outstanding amount or make a su with SARS. For more detail on the accourt of account.	and the second se	Compliant

If there are any unallocated amounts in a period, the unallocated amount will be displayed on the MCP screen.

	OME TAX			Complian
NET CO	TE OMPLIANCE BALANCE		R - 33,483.44	Complian
•				Compliant
	Period	Compliance balance	Remedy	Status
8	199901 to Date	R - 33,483.44	Re-allocate any excess credits.	Compliant
	Unallocated amount	R - 34,402.41	Allocate the amount available to the correct periods either via eFiling or you can visit a SARS branch for assistance.	Compliant
	200803	R - 1.34	Re-allocate any excess credits.	Compliant
	201204	R 920.31	Pay the outstanding amount or make a suitable arrangement with SARS. For more detail on the account request a statement of account.	Compliant
VAT	r			Complian

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On the MCP, PAYE have been split between PAYE, SDL and UIF. The compliance status of each tax type will be indicated as below example of the screen.

DEBT		Compliant
NET COMPLIANCE BALANCE ACROSS ALL TAX TYPES	R 542.91	Compliant
INCOME TAX		Compliant
PROVISIONAL TAX		Compliant
DIVIDENDS TAX		Compliant
⊙ STC		Compliant
PAYE		Compliant
● SDL		Compliant
• UIF		Non Compliant
● VAT		Compliant

On the MCP, the following status indicator instances. If this indicator is displayed, there are non-compliance items on a detail level that may not impact the overall compliance at this stage, but must be resolved.

CLIENT DETAILS	REFI	RESH STATUS
lient Name:	Last Refreshed:	2017/05/18 05:41:11 PM
rading Name:		
egistration Number:	1	
ax Reference:		
	SEARCH RESULTS	
MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS	REQUEST	
МУ	COMPLIANCE PROFILE	
		Compliant
SUBMISSION OF RETURNS		Compliant
O DEBT		Compliant
RELEVANT SUPPORTING DOCUMENTS		
Further Information	Challenge Status	How to address non-compliance

•

SEARCH RESULTS	
COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST	
MY COMPLIANCE PROFILE	
© REGISTRATION	Compliant
SUBMISSION OF RETURNS	Non Compliant
O DEBT	Compliant
NET COMPLIANCE BALANCE ACROSS ALL TAX TYPES	R - 939,585.85 Compliant
INCOME TAX	Compliant
PAYE	Compliant
I VAT	Compliant
RELEVANT SUPPORTING DOCUMENTS	

ET COMPLIANCE BALANO	CE ACROSS ALL TAX TYPES	R - 939,585	.85 Compliant
O INCOME TAX			Complian
• PAYE			Compliar
NET COMPLIANCE BAL	ANCE	R 195,691.17	Compliant
۲			Compliant
Period	Compliance balance	Remedy	Status
199901 to Date	R 195,691.17	Pay the outstanding amount or make a suitable arrangement with SARS. For more detail on the account request a statement of account.	Compliant

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If you hover over the little plus circle, you will see instruction as to how to proceed to view the non-compliance items on the detail level.

CLIENT DETAILS	REFRESH STATUS
nt Name:	Last Refreshed: 2017/05/19 10:40:32 AM
Sing Name:	
istration Number.	
Reference:	
51	EARCH RESULTS
MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS R	EQUEST
MY CO	OMPLIANCE PROFILE
@ REGISTRATION	and the second se
V REGISTRATION	Although you are compliant there are
O SUBMISSION OF RETURNS	non-compliant items that need your attention
O DEBT	Company S
NET COMPLIANCE BALANCE ACROSS ALL TAX TYPES	R - 939, 462, 72 Compliant
O INCOME TAX	Comptant
O PAYE	Complant
O VAT	Complant
RELEVANT SUPPORTING DOCUMENTS	
Terter	Challenge Status

If you need more information on what the My Compliance Profile is and how it should be used, click on "Further Information" at bottom of "My Compliance Profile".

Further Information	×
Further Information	
The 'My Compliance Profile' indicates your administrative compliance status	
for the taxes indicated, on the day the information is generated. It's important	
to note that your tax compliance status is not static and may change as your	
level of compliance changes. (For example – your compliance profile might	
indicate that you are compliant in respect of "Income Tax" today, but if you do	
not file a future return on time and it becomes outstanding, your compliance	
status in respect of "Income Tax" will change to being "non-compliant"). It's	
your responsibility to monitor and ensure you maintain a compliant status.	
Returns submitted or payments made may take up to 48 hours to reflect on	
the My Compliance Profile	
	11.

8 HOW TO REMEDY NON-COMPLIANCE

- In order to assist taxpayers with managing their compliance, the My Compliance Profile functionality will provide methods to assist with rectifying your compliance status with SARS, where applicable.
- For the initial phase, only limited options will be available and it is SARS intention to add additional remedies in the future as online functionalites becomes available.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

- Taxpayers can utilise any of the existing channels and processes outside of the TCS functionality to rectify its non-compliance.
- Click "My Compliance Profile" to access your MCP.

Tax Compliance Status			
Activation			
My Compliance Profile			
Tax Compliance Status Request			
My Account Enquiries			
Who viewed my status			

Hover over the non-compliant indicator and message will be displayed informing the taxpayer what to do next in order to address the specific non-compliance.

		MY COMPLIANCE PROFILE
		Compliant
SUBMISSION OF RETURNS		Compliant
O DEBT		Kon Compliant
NET COMPLIANCE BALANCE ACR	OSS ALL TAX TYPES	R 82,100.87
O VAT		Non Compliant
NET COMPLIANCE BALANCE		R 82,100.87
•		Compliant
Period	ompliance balance	Remedy Status If you would like to fix this now, click
8 199901 to Date	R 82,100.87	Pay the outstanding here with SARS. For more detail on the account request a statement of account.
RELEVANT SUPPORTING DO	CUMENTS	

- A list of SARS recommendations will be available to remedy the non-compliance. Select the applicable recommendation and click the "**Continue**" button.
- For **Registrations**, the following options will be listed:
 - Update registered particulars
 - When "Update registered particulars" is selected and "Continue", the following message will be displayed to the eFiler:
 - At this stage no functionality exists on eFiling to update your registration status. Visit your nearest SARS branch to update your details.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 22 of 62

ADDRESS NON-COMPLIANCE	
Address non-compliance	
Remedy Description: In the event that this is an incorrect reflection of the status, visit a SARS branch to update your registration status.	
SARS Recommendation: At this stage no functionality exists on eFiling to update your registration status. Visit your nearest SARS branch to update your details.	

For Submission of Returns, there is only one option available, as displayed in the screen below:

Capture and submit the outstanding return

ADDRESS NON-COMPLIANCE	
Remedy Description:	
Capture and submit the outstanding returns.	
SARS Recommendation:	
 Capture and submit the outstanding return. 	
	Continue

When the option is selected and "Continue" clicked, then the returns search page is displayed for the eFiler to select the applicable return to complete and submit to SARS.

	Return Search						[2015-10 V	Request Return
l	Name	Reference Num	Period	Return Type	Status	Amount Due	Due Date		Open
l			TaxPeriod: 201302	EMP201	Issued on 05/11/2015	0.00	Your return is overdue, please submit urge	ently.	Open
	1								

The relevant Work Page will then be displayed for completion of the return. Complete the return as usual and submit to SARS.

MP201 WORK PAG	GE	Cost Badder READSP	
TaxPayer Details			
Taxpayer Name:			
Tax Period:	2013/2		
Reference Number:			
RETURN	DUE DATE	STATUS	
EMP201	Your return is overdue, please submit urgently.	Issued on 11/11/2015	

- At this stage the Debt remedy option will only have functionality available for Income Tax, VAT and PAYE.
- For Admin Penalty, STC, Diesel, Dividends Tax and Provisional Tax, taxpayers must . utilise existing processes and channels to remedy outstanding debt for these taxes.
- The following options will be displayed where the functionality exists:
 - Make Payment
 - **Request Payment Arrangement**
 - Fix my Account.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

DDRESS NON-COMPLIANCE	
Remedy Description: Pay the outstanding amount or make a suitable arrangement with SARS account request a statement of account.	S. For more detail on the
SARS Recommendation:	
◯ Make Payment	
○ Request Payment Arrangement	
○ Fix My Account	
	Continue

If the **"Make Payment**" option is selected, eFiling will automatically open the **"Additional Payments**" functionality in order for the payment to be processed. Complete all the required fields and make the payment to SARS.

Additional Payments to SARS	
This page allows you to capture	additional tax payment details to SARS
pay multiple payments at or The additional payment mendate provided by SARS to a eFiling and as result the dea applicable as the due date. interest.	chanism does not entitle the user to benefit from the VAT extension all eFilers. The incentive is only for payments of VAT returns via adline of the 25th of the month (or last business day prior) is Any payment made after this date will be liable for penalties and ger Tax payments: need to be paid with a credit push banking
Тах Туре	Please select a Tax Type
Taxpayer Name	
Type of Payment	
Tax Reference Number	
Tax Period	
Payment Reference Number	
Amount	
	Make Payment Save Payment

If the "**Request Payment Arrangement**" is selected, a remedy management screen will be displayed. Complete all relevant fields select "**Submit**" to send the request to SARS.

DDRESS NON	N-COMPLIANCE	
	Request Payment Arrangement	
Surname:		
First Name:		
Cell No:		
Business No:		
Tel No:		
Email:		
Fill in the amoun	t of the payment arrangement and state your reason.	
Amount:		
Reasons:		_
	<i>'</i>	^
		/
	Submit	

The following message will be displayed, select **"OK"** to continue to submit the request to SARS.

ĺ	Message from webpage
	Are you sure you want to submit this request to SARS?
	OK Cancel

A message will be displayed to indicate that the request has been submitted to SARS.



On the selection of "**Fix My Account**" option, eFiling will present available functionality for VAT and PAYE.

PAYE ACCOUNT SEARCH	
Client Details Client Name:	
Trading As:	
Registration Number:	
Tax Reference:	
Please select your desired search option below	
Payments Search	
I would like to Allocate all UNALLOCATED payments	
O I would like to Reallocate payments	
○ I would like to view ALL payments	
Debits Search	
I would like to view all debit balances	
OI would like to view debit balances for EMP201 PRN	PRN:
	Please capture the last 9 digits of your PRN above.
OI would like to view all debit balances between:	Select Year first: 2016 V Continue
	From: 2015-03 V To: 2015-11 V
VAT ACCOUNT SEARCH	
Client Details	
Client Name:	
Client Name: Trading As:	
Client Name: Trading As: Registration Number:	
Client Name: Trading As: Registration Number: Tax Reference:	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to view ALL payments	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to reallocate payments Debits Search	PRN:
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments I would like to view ALL payments Debits Search I would like to view all debit balances	PRN:
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments I would like to view ALL payments Debits Search I would like to view all debit balances	
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments Uebits Search I would like to view ALL payments Uebits Search I would like to view all debit balances I would like to view debit balances for VAT201 PRN	Please capture the last 9 digits of your PRN above. Select Year first: 2016 V Continue
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments Uebits Search I would like to view ALL payments Uebits Search I would like to view all debit balances I would like to view debit balances for VAT201 PRN	Please capture the last 9 digits of your PRN above.
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments Uebits Search I would like to view ALL payments Uebits Search I would like to view all debit balances I would like to view debit balances for VAT201 PRN	Please capture the last 9 digits of your PRN above. Select Year first: 2016 V Continue
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to Reallocate payments Uebits Search I would like to view ALL payments Uebits Search I would like to view all debit balances I would like to view debit balances for VAT201 PRN	Please capture the last 9 digits of your PRN above. Select Year first: 2016 Continue From: 2015-03 To: 2015-03 V
Client Name: Trading As: Registration Number: Tax Reference: Please select your desired search option below Payments Search I would like to Allocate all UNALLOCATED payments I would like to Reallocate payments I would like to view ALL payments Debits Search I would like to view all debit balances I would like to view debit balances for VAT201 PRN I would like to view all debit balances between:	Please capture the last 9 digits of your PRN above. Select Year first: 2016 Continue From: 2015-03 To: 2015-03 V

•

For Income Tax, eFiling will present the user with functionality to submit a request to SARS.

ADDRESS NO	N-COMPLIANCE
	Fix My Account
Surname:	
First Name:	
Cell No:	
Business No:	
Tel No:	
Email: Reasons:	
	^
	~ ~ ~ _ ~ _ ~ ~ ~ ~ ~ ~ ~ ~
	Submit

- For **Relevant Supporting Documents**, there is only one option available, as displayed in the screen below:
 - Submit supporting documents

.

ADDRESS NON-COMPLIANCE	
Address non-compliance	
Remedy Description: Submit the outstanding information.	
SARS Recommendation:	
Submit supporting documents.	
	Continue

When the option is selected and "**Continue**" clicked and there is no work page for the case number, the following message will be displayed to advise you to submit the relevant material at your nearest SARS branch.



• If there is a work page for the case number, the work page will be displayed and you will be able to submit supporting documents via eFiling to SARS.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

9 CHALLENGE STATUS

- "Challenge Status", enables taxpayers who are non-compliant to request SARS to rectify their status. This can be done when you do not agree with the status displayed on the MCP and cannot remedy the non-compliance yourself, and need SARS to assist with resolution and/ or re-evaluation of your status. This will trigger a case to the applicable division to review the taxpayer's status.
- The "**Challenge Status**" button will only be active if there is non-compliance against your compliance profile. If you click on the "**Challenge Status**" button, the following message will be displayed.

Message f	rom webpage	×
	Note – if you have a Challenge status request that is still in progress, then you will not be able to submit any subsequent request until the existing request is finalised.	
	ОК	

- If you select "**Challenge Status**" and you have a request that is in progress, you will receive the above message that indicates that you will not be able to submit a challenge status request until the existing request is finalised.
- In the event that SARS is in agreement with your request, a limited time 'override" may be applied to your compliance profile. A message will be displayed on your profile indicating that an override has been applied and that the override will impact all existing TCS requests as well as future requests as long as the taxpayer remains compliant.
- Select "**Submit**" to continue.

	Requ	est SARS to re-evaluate my	Status	
Category Sta				
	ant categories:			
Debt				
Compliant c	ategories:			
Registration;	Submission of Retur	ns; Relevant Supporting Docu	ments	
Capture a cle vour compliai		vation why you require SARS t	o reconsider the overall sta	tus of
	1911 - C.			
		Contact person details		
		Contact person details person that must be contacted	d when SARS needs to corr	espon
with you on t			d when SARS needs to corr	espor
with you on t	his case Dea	person that must be contacted Cell No:		espon
with you on ti Surname:	his case Dea	person that must be contacted Cell No: Business No:	000000000	espon

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

If you click "**OK**" on the below screen, you can submit a request to SARS to re-evaluate your status.



Successful submission message will be displayed after you have submitted the request to SARS.

REQUEST SARS TO RE-EVALUATE MY S	TATUS
Request SARS to re-ev	aluate my Status
Re-evaluation request submitted successfully	
	close

If you select the "How to address non-compliance" button, the following message will be displayed:



10 MY ACCOUNT ENQUIRIES

- The "My Account Enquiries" functionality allows the eFiler to view historical account enquiries and "Challenge status" submissions as well as those that are still in progress.
- Select the "My Account Enquiries" function under the "Tax Compliance Status" menu to view queries submitted.



EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 29 of 62

- The Taxpayer may track case progress on the new "**My Account Enquiries**" menu item under Tax Compliance Status for requests that are still in progress.
- The grid will display all the completed requests as well as requests that are still in progress.

y Account Enq	uiries			
Date	Remedy Type	Status	Amount	Open
2015/11/11	Challenge Status	Case created	Not Available	View
2015/11/11	Request Payment Arrangement	Case created	R 600.00	View
1				

By selecting the "**View**" hyperlink, the Account Enquiries Work Page will be displayed as below:

	NQUIRIES WORK PA	GE		2	Get ADOBE	R Get ADOBE" READER"
Taxpayer Na	ime		eFiling Stat	us		
ax Reference	ce No					Case created
Request Typ	e	Challenge Status				
CASE NUM	IBERDESCRIPTION		CASE REQ DATE	UESTED	STATUS	OPEN
100820086	Challenge Status		2015/11/11		Case created	View
Surname:	Test		Cell No:	1		
Surname: First Name:			Cell No: Business No:	00000000	00	
First Name:				00000000		
	Test		Business No:			
First Name: Email:	Test		Business No:			
First Name: Email:	Test		Business No:			

- Select the View hyperlink and the Case work Page will be displayed with the following information:
 - Taxpayer Name
 - Tax Reference Number
 - Registration number / ID number
 - EFiling Status

.

- Case requested indicates when a case request is sent
- Case created indicate when a response is received
- Case in Progress
- Case completed indicated when an outcome letter has been received.
- Case number
- Case Type

Case Requested Date

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REGISTRATION WORK	PAGE		
Taxpayer Name		eFiling Status	
			Case created
Tax Reference		1	
Desistration Number/ID N	umber		
Registration Number/ID N	umber		
CASE NUMBER	CASE TYPE	CASE REQUESTED DATE	

On the Registration Work Page, you will receive notifications regarding the case and if supporting documents must be submitted, you will be able to submit it via this work page.

Faxpayer Name	Q	eFiling Status		
Fax Reference				Case in progre
ax Reference				
Registration Number/ID Number				
CASE NUMBER	CASE TYPE	CASE DEOU	ESTED DATE	
100820079	Account Remedy	2015/11/11	ESTED DATE	
	Account Remouy	2015/11/11		
Query Status	STATUS	2015/11/11	TYPE DATE	SIZE (Kb) NO. OF DOCS
	STATUS		TYPE DATE 2015/11/11	SIZE (Kb) DOCS
SUPPORTING DOCUMENTS	STATUS		A STREET	SIZE (Kb) DOCS
SUPPORTING DOCUMENTS	STATUS	to be Uploaded	A STREET	SIZE (Kb) DOCS

In order to view the letter, click on the "View" link in the Letter description section.

LETTER DESCRIPTION	LETTER DATE	OPEN
Payment Arrangement Request Letter	2015/11/11	View

An example of the letter is below.

SARS			•
V SARS	Request for Paymer	nt Arrangement - Received	
	Enquiries should be add Contact Detail	ressed to SARS:	
PO BOX DOWERGLEN 1612	SARS Alberton 1528	Contact Centre Tel: 0800 00 SARS (7277) SARS online: www.sars.gov.za	
	Details		
	Taxpayer Reference Numb Case Number:	number when contacting SARS	
	Issue Date:	2015/11/11	
Dear Taxpayer			
REQUEST FOR PAYMENT ARRANGEMENT - RECEIVED			
The South African Revenue Service (SARS) has received you	r request for payment arrang	gement.	
This matter has been assigned the following case number			
Should you have any queries please call the SARS Contact Co your taxpayer reference number at hand when you call to enal			
Sincerely			
ISSUED ON BEHALF OF THE COMMISSIONER FOR THE S	OUTH AFRICAN REVENU	E SERVICE	

11 TAX COMPLIANCE STATUS REQUEST

- The "**Tax Compliance Status Request**" dashboard contains the request functionality to request an overall Tax Compliance Status in respect of Tender, Good Standing, Foreign Investment Allowance and/or Emigration in order to obtain a PIN with which to share your status to a 3rd Party.
- The following tax compliance status types may be applied for:
 - **Tender**: This compliance status is issued to support an application for a tender or bid that has been advertised.
 - **Good Standing**: This compliance status is issued when a taxpayer want to confirm that his/her tax affairs are in order with SARS.
 - Foreign Investment Allowance: This compliance status is issued when a taxpayer will be investing funds outside of South Africa. Foreign Investment Allowance applications are only available to individuals older than 18 years of age.
 - Emigration: This compliance status is required when a taxpayer will be permanently leaving South Africa to reside in another country and can only be selected if the eFiler is registered for Income Tax and an individual.
- An eFiler must ensure that the type of TCS request is correct.
- An eFiler will be able to submit multiple requests for each type.

- You must submit supporting documents for TCS requests in respect of Foreign Investment Allowance and Emigration. Refer to section 11 below for the procedure on how to submit supporting documents.
- The user can either select the "Tax Compliance Status Request" tab on the "Tax Compliance Status" work page or from the "Tax Compliance Status" menu.

Tax Compliance Status
Activation
My Compliance Profile
Tax Compliance Status Request
My Account Enquiries
Who viewed my status

The tax compliance status page will be displayed.

ading Name: agistration Number: xx Reference: SEARCH RESULTS MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request	CLIENT DETAILS	REFR	ESH STATUS
gistration Number: x Reference: MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request Request	ent Name:	Last Refreshed:	2017/05/17 10:15:52 AM
X Reference: SEARCH RESULTS MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request Request	ding Name:		
SEARCH RESULTS MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request	gistration Number:		
MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request	Reference:		
MY COMPLIANCE PROFILE TAX COMPLIANCE STATUS REQUEST TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request			
TAX COMPLIANCE STATUS New Compliance Request Type: Tender Request	SEARCH R	ESULTS	
You have not yet requested a Tax Compliance Status.	New Compliance Request Type: Tender	✓ Request	
	You have not yet requested a Tax Compliance Status.		
`			

Select the "**Type**" drop-down arrow and the list of TCS request types will be displayed. Individual will have the Tender, Good Standing, Foreign Investment Allowance and Emigration options to select; Organisations will only have Tender and Good Standing options to select.

	SEARCH RESULTS	
MY COMPLIANCE PROFILE	TAX COMPLIANCE STATUS REQUEST	
	TAX COMPLIANCE STATUS	
New Compliance Request	Type: Tender Good Standing Foreign Investment Allowance	Request
You have not yet requested	a Tax Complia Emigration	

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

- Select the TCS request type and when the "Request" button is selected, the Tax Compliance Status Request (TCR01) form will be displayed in to complete. The following containers will be displayed in the form.
- **Taxpayer Details** this container will always be displayed for all TCS types and prepopulated with the following information, where applicable.
 - Request Reference No (this is a unique number for each request submitted)
 - Surname/Registered Name
 - Trading Name where multiple trading names have been registered for the taxpayer, you will be able to capture the applicable one for the specific request. The trading name captured will be visible to the 3rd party when the tax status is verified.
 - Tax Reference numbers these fields will be pre-populated and locked except where the taxpayer has more than one number, e.g. where VAT and/or PAYE branches exist. You will be able to capture the applicable number pertaining to the specific request and these numbers will be visible to the 3rd party when the tax status is verified by it.
 - Income Tax Ref No -
 - PAYE Ref No
 - VAT Ref No
 - Customs Code this field will only be available in the future and will be locked and blank
 - ^a ID No in the case of an individual, the ID number will be pre-populated.
 - Passport No
 - Passport Country (e.g. South Africa = ZAF)
 - Company/CC/Trust Reg No
 - Tax Compliance Type (Tender, Good Standing, Foreign Investment Allowance or Emigration) – this field will be pre-populated based on the type selected in the Tax Compliance Status Request section.
 - Home Tel No
 - Bus Tel No
 - The following contact details are extremely important as correspondence will be issued to these contact details. The PIN will be issued to the cell number once the request is submitted and approved.
 - Cell No
 - o Email

Request Ref No :	0007594979GS0302211343336
Taxpayer Details	
Surname / Registered Name:	S
Trading Name:	
Income Tax Ref No:	0
PAYE Ref No:	
VAT Ref No:	
Customs Code:	
ID No:	6
Passport No:	
Passport Country (e.g. South Africa = ZAF:	
Company/CC/Trust Reg No:	
Tax Compliance Type:	GOOD STANDING
Home Tel No:	
Bus Tel No:	
Cell No:	
Email:	
Is this request completed by the authorised represe	entative on behalf of the taxpayer? Y N
Is this request in respect of a Partnership / Joint Ve	Inture? Image: Imag

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

- Is the request completed by an authorised representative on behalf of the taxpayer? (Yes/No) – The answer is mandatory.
 - If "Yes", the "Representative Authorised to request the tax clearance on behalf of the taxpayer" container will be displayed for completion.
- - Representative Type (Tax Practitioner, Representative taxpayer, Other)
 - If 'Other' is selected, please provide details
 - Surname
 - First Two Names
 - Initials

- ID No
- Passport No
- Passport Country (e.g. South Africa = ZAF)
- Date of Birth (CCYYMMDD)
- Home Tel No, Bus Tel No, Cell No, Fax No only one field may be completed.
- Tax Practitioner Registration No only mandatory if the representative type is Tax Practitioner
- The following contact details are very important as correspondence will be issued to these contact details. The PIN will be issued to the cell number once the request is submitted and approved.
 - Cell No
 - Contact email

Representative Type:	O Tax Practitioner	Representative Taxpayer	Other
If "Other", please provide details			
Surname			
First Two Names			
Initials			
ID No:			
Passport No:			
Passport Country (e.g. South Africa = ZAF			٣
Date Of Birth (CCYYMMDD)			
Home Tel No:			
Bus Tel No:			
Cell No			
Fax No:			
Tax Practitioner Registration No:			
Contact Email:			

- Is the request in respect of a Partnership/Joint Venture? (Yes/No) The answer is mandatory.
 - If "Yes", the "Partnership/Joint Venture Details" container will be displayed for completion.
- Partnership/Joint Venture details This container will be displayed if the answer to the question is 'Yes'. If the "No", the container will be hidden. The following fields will be displayed to be completed:
 - Partnership Name mandatory field
 - PAYE Ref No optional field
 - VAT Ref No optional field

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

Partnership / Joint V	enture Details
Partnership Name:	
PAYE Ref No:	
VAT Ref No:	

- **Foreign Investment Details** This container will be displayed when the tax compliance type selected is Foreign Investment Allowance.
 - Total amount to be invested off-shore
 - Expected annual income from this investment
 - Planned Investment Date (CCYYMMDD)
 - Type of Investment
 - o Cash

- Listed Equities
- Listed Bonds
- Unit Trust
- Exchange Traded Funds
- o Property
- Insurance Products
- o Other
- If "Other" please provide details
- Country where majority investment will be made when this field is selected, a pop-up block will be displayed to select the relevant country.

AFGHANISTAN	
ÂLAND ISLANDS	
ALBANIA	
ALGERIA	
AMERICAN SAMOA	
ANDORRA	
ANGOLA	
ANGUILLA	
ANTARCTICA	
ANTIGUA AND BARBUDA	
ARGENTINA	
ARMENIA	
ARUBA	
AUSTRALIA	
AUSTRIA	
AZERBAIJAN	
BAHAMAS	
BAHRAIN	
BANGLADESH	-

- Source of capital to be invested refer to Appendix A for a list of supporting documents to be submitted depending on the Source of Capital selected.
 - o Loan
 - o Donation
 - o Inheritance
 - o Shares
 - Sale of Property
 - Savings/Cash
 - Emigrant's Remaining Assets (Formerly known as "Blocked Funds") Nonresidents that require clearance for funds still in South Africa and that should be transferred out of the country.
 - o Other
- If "Other" please provide details
| Foreign Investment Details | |
|--|--|
| Total amount to be invested off-shore | R |
| Expected annual income from this investment | R |
| Planned investment date (CCYYMMDD) | |
| Type of investment: | Cash Listed Equities Listed Bonds Unit Trust Exchange Traded Funds Property Insurance Products Other |
| if "Other" please provide details | |
| Country where majority investment will be made | e v |
| Source of the capital to be invested | Loan Donation Inheritance Shares Sale of Property Savings/Cash Emigrant's Remaining Assets Other |
| if "Other" please provide details | |

- Emigration Details: This container will be displayed when the tax compliance type selected is Emigration. Refer to Appendix B for a list of supporting documents to be submitted.
 - Will you remain a tax resident in SA on emigration? (Y/N)
 - Do you anticipate being a tax resident in SA within 5 years of emigration? (Y/N)
 - Is this request on behalf of you and your spouse? (Y/N)
 - Ensure that you indicate "Y" in the case where the family unit is emigrating 0 0
 - If "Y" is selected:
 - Complete the Spouse Details container; and .
 - Ensure that assets and liabilities of both spouses are listed. Where will you be a tax resident? - This question is only mandatory if you have
 - answered "N" to the question if you will remain a tax resident in SA.
 - Total amount you wish to Transfer:
 - This amount must be the actual amount you wish to expatriate 0
 - This amount cannot exceed the asset value, e.g. you cannot expatriate an 0 amount of R34 million if your assets are only worth R33 million.
 - This amount only includes cash balances and listed/unlisted investments if 0 it is transferred in lieu of cash
 - This amount cannot include: 0
 - The value of fixed property
 - Insurance amount(s) .
 - Debtors .
 - Interest in Trusts

Date of Departure (CCYYMMDD)

Emigration Details	
Will you remain a tax resident in SA on emigration?	⊙y ⊙n
Do you anticipate being a tax resident in SA within 5 years of emigration?	○ Y ○ N
Is this request on behalf of you and your spouse?	○ Y ○ N
Where will you be a tax resident?	Ţ
Total amount you wish to transfer	R
Date of departure (CCYYMMDD)	

South African Assets (as reflected on your MP336)

- **Fixed Property Assets**
- **Total Cost Price** 0
- **Total Current Market Value** 0
- **Investment Assets**
 - Listed Investments \circ
 - Unlisted Investments 0
- Other Assets

- **Insurance** Policies 0
- Cash Balances 0
- Debtors 0
- Interest in Trusts 0
- Other Assets 0

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

NOTE: Where amounts are included under listed and unlisted investments as well as other assets (e.g. Kruger coins), provide the capital gains tax calculation on the deemed disposal of assets on the day before you cease to be a resident.

- Total Assets this field will auto-calculate
- Total Liabilities
- Net Worth this field will auto-calculate.

South African Assets [as reflected on your MP 33	36(b)]	
Fixed Property Assets		
Total Cost Price	R	
Total Current Market Value	R	
Investment Assets		
Listed Investments	R	
Unlisted Investments	R	
Other Assets		
Insurance Policies	R	
Cash Balances	R	
Debtors	R	
Interest in Trusts	R	
Other Assets	R	
Total Assets	R	
Total Liabilities	R	
Net Worth	R	

Source of Income

- Will any income accrue to you from a SA source or a source deemed to be a South African source after you have emigrated? (Y/N) – If you select "Y" to this question, you will be able to add more Source of Income fields.
- Source of Income
 - Amount Per Annum

Source of Income				
Will any income accrue to you from a SA source	e deemed to be a Sou	th African source after you	have emigrate	A O Y O N
+ Add				
Source of Income	•	Amount per Annum	R	Delete
If "Other", please provide details				

- **Spouse Details** this container will be displayed if the you have indicated that the emigration application is on behalf of both spouses:
 - Marital Status
 - Married in Community of Property
 - Married out of Community of Property
 - Surname
 - First Name
 - Initials
 - Income Tax Reference No
 - Date of Birth
 - ID No
 - Passport No
 - Passport Country
 - Passport Issue Date
 - Occupation

Spouse Details	
Marital Status	O Married in community of property O Married out of community of property
Surname	
First Name	
Initials	
Income Tax Ref No.	
Date of Birth (CCYYMMDD)	
ID No.	
Passport No.	
Passport Country (e.g. South Africa = ZAF)	▼
Passport Issue Date (CCYYMMDD)	
Occupation	

- **Expiry Details** This container consist of details for the security pin that will be issued when the request is approved.
- Confirm the number of months after which the pin must expire mandatory field. Two digits are required in the field, e.g. 05 or 12 etc.

Expiry Details - required for the initial pin issued on approval of this tax co	ompliance request
Indicate the number of months that the pin must be active for:	12
Submit	

- Complete all the required fields on the TCR01 form and select the "Submit" button to submit the request to SARS.
- If you have not completed a cell number or email address on the TCS Request form, the following message will be displayed to provide contact details to SARS. Click "OK" to proceed.

Please provide either a cell number or email address for communicati	on
purposes.	
ОК	

- If you select "**OK**", the TCR01 form will be submitted. If you click "**Cancel**", you will be able to enter an email address before submitting the TCR01 form.
- After the TCR01 form has been submitted, the following screen will be displayed to indicate that the request has been submitted. Continue to the Tax Compliance Work Page to view the request(s).

TCR01 FORM	
Your request has been successfully submitted. Please note that you may follow up on the progress of your request on the Tax	
Compliance Work Page.	

The Tax Compliance Status page will be displayed as below:

	TAX COMPLIANCE STATUS
New Compliance Request	Type: Tender
STATUS OF EXISTING REQUE	STS
• TENDER	
GOOD STANDING	

If you expand the "**Tender**" option, a summary will be displayed of the TCS requests submitted.

	1	TAX COMPLIA	NCE STATU	S			
New Compliance Request	Type: Ter	nder	8	 Reques 	st -		
STATUS OF EXISTING REQUESTS							
• TENDER							
GOOD STANDING							
Request Reference No	Trading Name	Date Requested	Request Status	Request Expiry Date	Case Number	Compliance Indicator	Select
O005601019GS2310190838241	Not Applicable	2019/10/23	Approved	2020/10/23	_	Compliant	
		Cancel P	New New	PIN SN	1S PIN	Print PIN	

The TCS dashboard will display 10 transactions per request type. In the case where there are more than 10 requests, additional pages will be displayed. You may select each page on the bottom of the screen to view the requests as indicated in the below screen.

ew Compliance Request	Type:	Tender	✓ Rec	quest			
STATUS OF EXISTING REQUESTS							
• TENDER							
Request Reference No	Trading Name	Date Requested	Request Status	Request Expiry Date	Case Number	Compliance Indicator	Select
• 0008287290TS2210181419126	~~~~~	2018/10/22	Approved	2019/10/22		Compliant	
0008287290TS2210181418477		2018/10/22	Approved	2019/10/22		Compliant	
O008287290TS2210181418299		2018/10/22	Approved	2019/10/22		Compliant	
0008287290TS2210181418085		2018/10/22	Approved	2019/10/22		Compliant	
O008287290TS2210181417425		2018/10/22	Approved	2019/10/22		Compliant	
0008287290TS2210181417223		2018/10/22	Approved	2019/10/22		Compliant	
O008287290TS2210181417045		2018/10/22	Approved	2019/10/22		Compliant	
0008287290TS2210181416497		2018/10/22	Approved	2019/10/22		Compliant	
O008287290TS2210181415231		2018/10/22	Approved	2019/10/22		Compliant	
0008287290TS2210181415053		2018/10/22	Approved	2019/10/22		Compliant	

Select the expand button of the Request Reference number link, the PIN details will be displayed.

		TAX COMPLIA	NCE STATU	s			
New Compliance Request	Type: Ter	nder	2	 Reques 	t		
STATUS OF EXISTING REQUESTS							
TENDER							
GOOD STANDING							
Request Reference No	Trading Name	Date Requested	Request Status	Request Expiry Date	Case Number	Compliance Indicator	Select
O0005601019GS2310190838241	Not Applicable	2019/10/23	Approved	2020/10/23		Compliant	
PIN Number	PIN	Issue Date		PIN Expiry Da	te	PIN Stat	US
66C85D392Q	20	19/10/23		2020/10/23		ACTIVE	E)
		Cancel P	IN New		S PIN	Print PIN	
		CancerP	IN	FIIN SIVI	SPIN	FIIILFIN	

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

•

Select the "Request Reference No" hyperlink and the Tax Compliance Status Work Page will be displayed.

AX COMPLIA	NCE STATUS	WORK PAGE	2	Get ADOBE* FLASH* PLAYER	
Taxpayer Name	e		eFiling Status		
					Approved
Trading Name			SARS Notifications		
		N/A		N	umber of letters: 0
Tax Reference	No				
Request Ref No					
D 4 T	000:	5601019GS2310190838241			
Request Type		Cood Standing			
		Good Standing			
REQUEST TYPE	STATUS	COMPLIANCE E	DESCRIPTION	DATE REQUESTED	INDICATOR
<u>Good Standing</u>	Approved		egistered for tax and is int in respect of filing and sibilities	2019/10/23	Compliant
SMS PIN Ca	ancel PIN New	PIN Print PIN Back			

- Each tax compliance status request will display the following information:
- Request Reference No
- Date Requested
 - Request Status
 - Pending 0
 - Awaiting Relevant Material 0
 - Review in progress 0
 - Approved 0
 - Declined Audit investigation required 0
 - Expired 0
- **Request Expiry Date**
- Case Number this status is only applicable when the request has been selected for review.
- **Compliance Indicator**
- Pin Number
- Pin Issue Date
- Pin Expiry Date
- Pin Status
 - 0 Active
 - Inactive 0
 - Cancelled 0

The following Action buttons will be displayed for the eFiler:

REQUEST TYPE	STATUS		сом	PLIANCE	DESCRIPTION	DATE REQUESTED	INDICATOR
Good Standing	Approved		curre		registered for tax and is iant in respect of filing and nsibilities	2019/10/23	Compliant
SMS PIN Ca	incel PIN	New PIN	Print PIN	Back			

SMS PIN

•

- SMS PIN Tick the "Select" tick box of the submitted requests before this button is selected.
- The "**PIN Management**" screen will be displayed with the details of the request.

IN MANAGEMENT					
SMS PIN					
Request Ref No:	0016280505TS1705170902438				
PIN Status:	ACTIVE				
PIN Issued Date:	2017/05/17				
PIN Number:	CAFCF87139				
PIN Expiry:	2018/05/17				
Cellphone Number:					
		SMS PIN			

- Enter Cellphone Number and select the "SMS PIN" button. The message that the taxpayer will receive is "Dear Taxpayer, the tax compliance status request for <Tender/Good Standing/Foreign Investment Allowance/Emigration> for tax ref no <0000000000> is issued and the corresponding PIN is <1234567890>".
- A message will be displayed to ensure that the eFiler want to send the pin. Select "**OK**" to send the pin or "**Cancel**" to cancel the request to send the PIN.

Message from webpage
Are you sure you want to SMS PIN?
OK Cancel

 When the PIN request has been sent a message will be displayed to indicate that the request was submitted successfully. Click the "Close" button to close the PIN Management screen.

PIN MANAGEMENT		
	SMS PIN	
Request Ref No:	0016280505TS1705170902438	
PIN Status:	ACTIVE	
PIN Issued Date:	2017/05/17	
PIN Number:	CAFCF87139	
PIN Expiry:	2018/05/17	
Cellphone Number:		
SMS successfully sent		
		SMS PIN

CANCEL PIN

•

- You are allowed to cancel the PIN at any time as long as the request status is "**Approved**".
- Click the "Cancel PIN" button and the Pin management screen will be displayed.

IN MANAGEMENT						
Cancel PIN						
Request Ref No:	0016280505TS1705170902438					
PIN Status:	ACTIVE					
PIN Issued Date:	2017/05/17					
PIN Number:	CAFCF87139					
PIN Expiry:	2018/05/17					
		Cancel PIN				

• Select the "Cancel PIN" button and "OK" on the below message to continue.



 Request cancellation message is displayed. Select "Close" to close the PIN Management screen.

Cancel PIN				
Request Ref No:	0004847843TS1705171024166			
PIN Status:	Cancelled			
PIN Issued Date:	2017/05/17			
PIN Number:	8302B3B103			
PIN Expiry:	2018/05/17			

- The PIN status on the MCP dashboard is updated to "CANCELLED".
 - If the TCS is cancelled, the 3rd party that will verify the TCS will not be able to verify the status.

	Request Reference N	lo	Trading Name	Date Requested	PARA CONTRACTOR OF	Request Expiry Date	Case Number	Compliance Indicator	Select
00	04847843TS17051710	24166	Not Applicable	2017/05/17	Approved	2018/05/17		Compliant	
	PIN Number	PI	N Issue Date	PIN E	xpiry Date	PIN	Status		
	8302B3B103	1	2017/05/17	201	8/05/17	CAN	CELLED		

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

If you select the same request and "SMS PIN", the following screen will be displayed to the eFiler that indicates that the PIN is currently cancelled.

IN MANAGEMENT				
	SMS PIN			
Request Ref No:	0004847843TS1705171024166			
PIN Status:	CANCELLED			
PIN Issued Date:	2017/05/17			
PIN Number:	8302B3B103			
PIN Expiry:	2018/05/17			

NEW PIN

•

- A new PIN may be requested at any time as long as the request status is "Approved" by selecting the applicable request and click the "New PIN" button. The PIN Management screen will be displayed.
- Click the "PIN Valid for" dropdown arrow, select the specific period required and click "New PIN".

PIN MANAGEMENT	
	Re-Issue PIN
Request Ref No:	0004847843TS1705171024166
PIN Status:	CANCELLED
PIN Issued Date:	2017/05/17
PIN Number:	8302B3B103
PIN Valid for:	1 Month 2 Months 3 Months 4 Months 5 Months 6 Months 7 Months 8 Months 9 Months 10 Months 11 Months 12 Months

A message will be displayed to verify that you want to request a new PIN. Select
 "OK" to continue or "Cancel" to cancel the request.

Message fr	rom webpage	×
?	You are about to request a new PIN for this compliance status request. The existing and active PIN will be cancelled and a new PIN will be issued for this request.	
	OK Cancel	

• A message will be displayed to indicate that the new PIN request was successful.

Re-Issue PIN					
Request Ref No:	0004847843TS1705171024166				
PIN Status:	Active				
PIN Issued Date:	2017/05/17				
PIN Number:	1572160104				
PIN Valid for:	1 Month 💙				
w PIN request succes					

• The PIN Status on the MCP dashboard will be updated to "ACTIVE".

1	PIN Number	PIN Issue Date	PIN Expiry Date	PIN Status
	1572160104	2017/05/17	2017/06/17	ACTIVE

PRINT PIN

• Click the "**Print PIN**" button to print the bin.

REQUEST TYPE	STATUS	COMPLIANCE DESCRIPTION	DATE REQUESTED	INDICATOR
TENDER	Approved	The taxpayer is registered for tax and is currently compliant in respect of filing and payment responsibilities	2019/10/23	Compliant
SMS PIN C	Cancel PIN New PIN	Print PIN Back		

Once the letter is generated for the PIN, the TCS Work Page will be updated with the letter and it may be accessed by selecting the "View" hyperlink as indicated in the below screen.

ETTER DESCRIPTION	LETTER DATE OPEN
ax Compliance Request Processed	2017/05/17 View

Below is an example of the TCS Pin issued letter.

	SARS	5	TAX COMPLIANCE S PIN Issued Enquiries should be add Contact Detail SARS Alberton 1528	
			Details Taxpayer Reference Numi Case Number; Issue Date:	Def: Always suck this reference number when contacting BARS 2017/05/17
1	Dear Taxpayer			
· ·	TAX COMPLIANCE STATUS PIN IS	SUED		
	The South African Revenue Service	(SARS) has issued your t	ax compliance status (TCS)	PIN as indicated below:
	TCS Details:			
[Taxpayer Name			
[Trading Name			
	Tax Reference Number(s)			
	Purpose of Request	Tender		
	Request Reference Number	0016280505TS1705170902438		
	PN	CAFCF87139		
(PIN Expiry Date	17/05/2018		
OU Yo Yo TO	er tax information remains secure. our TCS displayed is based on your ou may cancel this PIN at any time b S.	compliance as at the date	e and time the PIN is used.	ed, a third party will not be able to verify your
s/	RS reserves the right to cancel this	PIN in the event that it w	as fraudulently issued or o	btained.
	ould you have any other queries ple erence number at hand when you c			S (7277). Remember to have your taxpayer
	ncerely SUED ON BEHALF OF THE SOUT	H AFRICAN REVENUE	SERVICE	

12 SUBMISSION OF SUPPORTING DOCUMENTS

• In the instances where SARS require supporting documents to be submitted, a Supporting documents link would be available on the Tax Compliance Status Work Page in order to upload and submit documents.

SUPPORTING DOCUMENTS	STATUS	TYPE	DATE	SIZE (Kb)	NO. OF DOCS	
Payment arrangements documents	Waiting for Documentation to be Uploaded	i	2015/11/11	0	0	

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

The "Upload Supporting Documents" screen will be displayed.

•

AXPAYER DETAILS		
axpayer Name:	6	
ax Reference Number:		
Return Type:	Tax Compliance Status	
PLOAD SUPPORTING DO	CUMENTS	
Please ensure that all docum	ents are successfully uploaded before subm	itting this group.
/ery important: • The following file types of • The maximum allowable • The following files may of • X. Documents wi • X. Password prot	ected documents.	per document.
fery important: • The following file types i • The maximum allowable • The following files may i • X Documents wi • X Password prot	size of each file uploaded may not exceed 5Nb p of be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets.	og and .gif. ser document.
Very important: • The following file types i • The maximum allowable • The following files may r • X Documents wi • X Password prot • X Spread sheets • X Blank or empt	size of each file uploaded may not exceed 5Nb p of be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets.	og and .gif. ser document.
The following file types of The maximum allowable The following files may of	size of each file uploaded may not exceed SNb p ot be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets. y documents.	og and .gif. ser document.
Very important: • The following file types i • The maximum allowable • The following files may r • X Documents wi • X Password prot • X Spread sheets • X Blank or empt UPLOADED DOCUMENTS	size of each file uploaded may not exceed SNb p ot be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets. y documents.	og and .gif. ser document.
Very important: • The following file types r • The maximum allowable • The following files may r • X Documents wi • X Password prot • X Spread sheets • X Blank or empt • X Blank or empt • VPLOADED DOCUMENTS No documents have been up	size of each file uploaded may not exceed SNb p ot be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets. y documents.	og and .gif. ser document.
Very important: • The following file types r • The maximum allowable • The following files may r • X Documents wi • X Password prot • X Spread sheets • X Blank or empt UPLOADED DOCUMENTS No documents have been up DOCUMENT GROUP NAMI	size of each file uploaded may not exceed SNb p ot be uploaded as they will result in the entire g th the same name. ected documents. with multiple sheets. y documents.	og and .gif. ier document. roup of documents being rejected:

Click on the "**Browse**" button and select the files to upload. After selecting the relevant file, click the "**Open**" button to continue.

Choose File to Upload					×
C→ → TCS			✓ ✓ Search TCS		٩
Organize 👻 New folde					0
🔆 Favorites	Name	Date modified	Туре	Size	
🝌 Downloads 📃 Recent Places	🔁 Payment Arrangement Supporting Docu	2015/11/11 09:59	Adobe Acrobat D	60 KB	
SharePoint Sites Desktop					
🥞 Libraries					
🖳 Computer					
🙀 Network					
File n	ame:		 ✓ All Files (*.*) Open 	Cance	

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

Select the "**Upload**" button to add the document(s) and it will be listed under the "**Uploaded Documents**" heading. If you wish to remove the document that you have uploaded, click the document and select the "**Remove**" button.

Please ensure that all documents a				8. O	
Document Name:	Browse	Upload			
ile successfully uploaded.					
/ery important:					
The following file types may be					
 The maximum allowable size of 					
 The following files may not be u X. Documents with the s 		esuit in the e	entire group of docume	nts being rejected:	
 X Password protected de 					
 X Spread sheets with m 					
 A opread sneets with m 					
 X Spread sneets with m X Blank or empty docum 					
 X Blank or empty docum 					
X Blank or empty docun PLOADED DOCUMENTS		Success	File Status	Date / Time Uploaded	Open Remov
X Blank or empty docun PLOADED DOCUMENTS Pocument Name	File Size	- Burrend	File Status Converted and	Date / Time Uploaded 11/11/2015 10:01:20	And the Diserter
 X Blank or empty docum 	nents. File	Success	and the second	and the second sec	Open Remov
X Blank or empty docun PLOADED DOCUMENTS Cocument Name ayment Arrangement Supporting	File Size	- Burrend	Converted and	11/11/2015 10:01:20	And the Diserter
X Blank or empty docun PLOADED DOCUMENTS Cocument Name ayment Arrangement Supporting	File Size	- Burrend	Converted and	11/11/2015 10:01:20	And the Diserter
X Blank or empty docun PLOADED DOCUMENTS Recument Name ayment Arrangement Supporting ocument.pdf Remove	File Size	- Burrend	Converted and	11/11/2015 10:01:20	And the Diserter
X Blank or empty docun PLOADED DOCUMENTS Recument Name ayment Arrangement Supporting ocument.pdf Remove	File Size	- Burrend	Converted and	11/11/2015 10:01:20	And the Diserter
X Blank or empty docun PLOADED DOCUMENTS Incument Name ayment Arrangement Supporting ocument.pdf Remove OCUMENT GROUP NAMING	File Size 60		Converted and stored	11/11/2015 10:01:20	And the Diserter
X Blank or empty docun PLOADED DOCUMENTS Incument Name ayment Arrangement Supporting ocument.pdf	File Size 60	you have u	Converted and stored	11/11/2015 10:01:20	And the Diserter

When you have uploaded all the documents, select the "**Submit to SARS**" button to continue. If you have submitted the relevant material to your nearest SARS branch, click on "**Manually Submitted**" to indicate on eFiling that the documents have been submitted.

Please provide a group name for all the documents that you have uploaded above.					
Payment arrangements					
Back					

Confirm that you want to submit all the documents by clicking in the "**OK**" button on the below message.

Message from webpage	
Are you sure that these are submit?	e all the documents which you require to
	OK Cancel

The status on the supporting documents section will be updated to "**Submitted**" on the revelant Work Page.

SUPPORTING DOCUMENTS	STATUS	ТҮРЕ	DATE	SIZE (Kb)	NO. OF DOCS
Payment arrangements documents	Submitted		2015/11/11	6	50 1

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

• In the instances where SARS require additional supporting documents to be uploaded, a letter will be sent to the taxpayer and this will open a new supporting documents link to upload the additional supporting documents.

13 WHO VIEWED MY STATUS

- This function provide taxpayers with an audit trail to check who verified their tax compliance status, when the verification occurred and what the status was at the time of the verification.
- Select the "Who viewed my status" option.



The "Who viewed my status" screen will be displayed.

Who viewed my status	
Client Details	Search Criteria
Client Name:	From Date:
Trading As:	To Date:
Registration Number:	
Tax Reference:	PIN Number:
	Registered Name:
	Trading Name:
	Request
Who viewed my status	

- The "Client Details" section displays information about the individual or organisation.
- The following Search Criteria fields may be completed depending on the inforamtion available to the taxpayer and the specific need:
 - From Date
 - To Date
 - PIN Number
 - Registered Name
 - Trading Name

Search Criteria	
From Date:	
To Date:	
PIN Number:	
Registered Name:	
Trading Name:	
	Request

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 50 of 62

- Select the "**Request**" button to continue.
- The name of the third party that verified the Tax Compliance status will be listed as indicated below.

Who viewed my sta	itus				
Client Details			Search Criteria		
Client Name:			From Date:	2017/0)5/16
Trading As: Registration Number:		0000000000	To Date: PIN Number:	2017/0)5/17
Tax Reference:			Registered Name:		
			Trading Name:		
				R	lequest
Who viewed my state	us				
Pin No T	Third Party Name	Date	Tax Complaince Stat	us Type	Channel
CAFCF87139		2017-05-17 10:50:2	22 Compliant	TENDER	EFL

The verification information at the date the third party performed the verification will be indicated under the "**Who viewed my status**" section. This indicates to the taxpayer who verified their information and what the third party saw when the verification was performed. The channel indicates how the verification was done, either by eFiling or at the SARS branch.

Who viewed my status								
Pin No	Third Party Name	Date	Tax Complaince Status	Туре	Channel			
CAFCF87139		2017-05-17 10:50:22	Compliant	TENDER	EFL			

14 TAX COMPLIANCE STATUS VERIFICATION

• This functionality will be used by institutions who receives a PIN from a taxpayer who has applied for tax compliance status in order to verify/ check the taxpayer's tax compliance status. Institutions must ensure that the correct rights are activated on eFiling in order to use the Tax Compliance Status Verification.

14.1 TAX COMPLIANCE STATUS VERIFICATION ACTIVATION

- Activation of the Tax Compliance Status Verification enables the third party to verify a taxpayer's tax compliance status via the PIN.
- Ensure that the Tax Compliance Status Verification rights have been selected prior to continuing to activate this functionality.
- Click the "Activation" option under "Tax Compliance Status Verification"

Tax Compliance Status
Tax Compliance Status Verification
Activation
Special Links

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

The Tax Compliance Status Service Activation screen will be displayed. Select the "**Tax Compliance Status Verification**" box and click the "**Activate**" button to activate the verification function.

TAX COMPLIANCE STATUS SERVICE ACTIVATION	
Taxpayer Name	
Trading As Name	
Registration No / ID No	
SERVICES	
✓ Tax Compliance Status Verification (Grant access to verify a taxpayer's tax compliance status and report the details of a tender awarded)	
Tax Reference Number	
	Activate

When the verification has been successfully activated, the Tax compliance status service activation page will be displayed and the status will be indicated as "**Successfully Activated**".



The menu options will all be active once the activation is completed.



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EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

14.2 NEW VERIFICATION REQUEST

• Select "New Verification Request" from the "Tax Compliance Status Verifications" menu.



- The details of the entity performing the verification will be pre-populated on the Tax Compliance Status Verification screen.
- Only the PIN number may be used to verify the entity.
 - If you have received a PIN from a taxpayer, complete only the "tax reference number" and "Security PIN" of the taxpayer and verify the "Security Code". Click the "Continue" button; or

VERIFYING ENTITY		
Tax Payer Name: Trading Name: Tax Reference Number:		
QUERIED ENTITY		
Tax Reference Number:		
Security PIN:		
Security Code:	084158	
Verify Security Code:		

For tender and good standing verifications, a confirmation screen will display the details of the taxpayer associated to the tax number you entered. Confirm that the details correspond to the taxpayer whose tax status you intended to verify. Read the confirmation message and if in agreement, click the "**Continue**" button to proceed.

TAX COMPLIANCE STATUS VERIFICATION You may only proceed to view the compliance status of the taxpayer mentioned below if you have been authorised by the taxpayer to view the status									
DETAILS OF TAXPAYER	DETAILS OF TAXPAYER								
Registered Name: Reg/CC/Trust No:	JOHAN								
		Back Continue							

- An SMS will be sent to the taxpayer for all types of TCS verifications once the verification has been confirmed by the third party.
- If a PIN number was used, the result is indicating the current compliance status of the associated taxpayer.

Result Summary			
Entity Details			
Registered Name:			
INCOME_TAX:		937569	692168
PIN:		CAFCF	CF87139
Date/Time:		2017-0	-05-17 10:43:28
The response represe	ents the taxpayer's compliance status at the date and time of this response.	It is important to n	o note that the overall compliance status is not static and will change as the compliance status
changes.			
Indicator	Description	Purpose	Refresh Open
Compliant	The taxpayer is registered for tax and is currently compliant in respect of filing and payment responsibilities	TENDER	Refresh

- A result summary will be displayed that indicates who the taxpayer is, the applicable trading name and reference numbers associated to the PIN number.
- If the tender has been awarded to the specific taxpayer being verified, select the "Supply Tender Details" button.
- Complete the Tender Details and click the **"Submit**" button.

TENDER DETAILS	
Date Awarded:	
Contract Total Amount(R):	
Contract Duration(Months):	
Contract No:	
	Close Submit
	close

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The successful submission of the tender information will be indicated on the screen.

ender information submitted successfully.		
TENDER DETAILS		
Date Awarded:	2014/10/23	
Contract Total Amount(R):	1000	
Contract Duration(Months):	2	
Contract No:	1	
		Close Submit
		c

14.3 STATUS VERIFICATION HISTORY

• If you select the "Status Verification History" menu, the following screen will be displayed that will indicate the verification(s) that was conducted.

Identification Number	TAX COMPLIANC	E STATUS VERI	FICATION						
My Profile	Certificate Type:	Select Certificate	Type •			Registered Name:			
	Tax Number:					Pin:			
	Verification From Date:		H			Verification To Date:			
Tax Compliance Status					Search				
Tax Compliance Status Verification	PIN No Refe	erence No	Type Statu	s Indicator Rej	gistered Name	Verification Date	Expiry Date	Open	Refresh
Activation	No Records availabl	le for your selection.							
New Verification Request									
Status Verification History									

- The following Search fields will be displayed:
 - Certificate Type
 - o Tender
 - Good Standing
 - Foreign Investment Allowance
 - Emigration
 - Registered Name
 - Tax Number
 - Pin

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- Verification From Date
- Verification To Date
- Once you have completed your search criteria and selected the "**Search**" button, the results will be displayed.
 - **Note** the results may also contain those verifications where the PIN and tax number did not match as well as where the PIN was no longer an active PIN (in these scenarios minimal information may be displayed in the grid).

L	PIN No	Reference No	Туре	Status Indicator	Registered Name	Verification Date	Expiry Date	Open	Refresh
L	CAFCF87139		TENDER	Compliant		2017/05/17	2018/05/17	<u>Open</u>	Refresh
L	1								

Select the "**Open**" hyperlink to view more information on the verification and the results summary screen will be displayed.

F	Result Summary						
1	Entity Details						
H	Registered Name:						
H	INCOME_TAX:						
PIN: CAFCF87139							
H	Date/Time:		2017-05-	17 10:50:22			
Ц							
	The response represents the taxpayer's compliance status at the date and time of this response. It is important to note that the overall compliance status is not static and will change as the compliance status changes.						
H			Purpose	Refresh	Open		
l		The taxpayer is registered for tax and is currently compliant in respect of filing and payment responsibilities	TENDER	<u>Refresh</u>	View		

Click the "**View**" hyperlink and the tax compliance status verification letter for the third party verification will be displayed.

SARS		TAX COMPLIANCE STATUS Verification					
		Enquiries should be addressed to SARS:					
		Contact Detail					
		SARS Alberton 1528	Contact Centre Tel: 0800 00 SARS (7277) SARS online: www.sars.gov.za				
		Details					
		Taxpayer Reference Nun Case Number: Issue Date:	Always quote this reference number when contacting SANS 2017/05/17				
Dear TAX COMPLIANCE STATUS VERIFICATION With reference to your tax compliance status (TCS) verification request, the South African Revenue Service (SARS) confirms the following: TCS Verification							
Taxpayer Name							
Trading Name							
Tax Reference Number(s)							
PIN	CAFC587139						
Date of Verification	2017/05/17						
Tax Compliance Status Type	Tender						
Tax Compliance Status	Complant						
Tax Compliance Status Description	The taxpayer is registered for	The taxpayer is registered for tax and is currently compliant in respect of filing and payment responsibilities					
Should you have any queries please reference number at hand when you Sincerely			277). Remember to have your taxpayer				

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15 APPENDIX A – SUPPORTING DOCUMENTS FOR FOREIGN INVESTMENT ALLOWANCE

- When you apply for a Tax Compliance Status (TCS) in respect of foreign investment allowance for individuals, you are required to submit the following supporting documents:
 - Specific documents that demonstrate source of the capital to be invested. For detailed information on the specific documents refer to paragraph 15.1 below.
 - Statement of assets and liabilities for the previous three tax years (this should include disclosure of all investments, loan accounts and distributions from local and foreign companies, trusts, etc.)
 - Applicable Power of Attorney where the TCS application is submitted by a person other than the taxpayer.

15.1 THE SPECIFIC DOCUMENTS REQUIRED FOR THE FOREIGN INVESTMENT ALLOWANCE APPLICATIONS TO DEMONSTRATE THE SOURCE OF CAPITAL

• Loan:

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- Where the parent lends money to the child to invest offshore:
 - Loan agreement; and
 - Bank statement of parent, not older than 3 months.
- The trust lends money to the trustee or beneficiary to invest offshore:
 - Loan agreement; and
 - Bank statement of trustee or beneficiary, not older than 3 months;
 - Latest Trust Financials;
 - Bank statement of trust, not older than 3 months; or
 - Trust's latest share portfolio statement (not older than 3 months). This statement will also include the amount of shares and current market value.
- The company lends money to a director of the company to invest offshore:
 - Loan agreement between the company and the director;
 - Bank statement of the director, not older than 3 months; and
 - Company's latest annual financial statements.

Donation

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- If the donation is between spouses:
 - A declaration (IT144); and
 - Bank statement of donee, not older than 3 months
- If the donation is not between spouses:
 - A declaration (IT144)
 - Proof (Copy of the receipt) of donations tax paid; and
 - Bank statement of donor and donee, not older than 3 months.

• Inheritance:

- Letter from the executor of the estate;
- A copy of the Liquidation & Distribution account; and
- Bank statement, not older than 3 months.

• Savings / Cash / Bank Account / Fixed Deposits:

- Bank statement, not older than 3 months; and
 - Proof of source (i.e. where and how the money was obtained).
- Pr
 Shares:
 - Portfolio statement not older than 3 months. This statement will also include the amount of shares and current market value.
- Sale of property:

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 57 of 62

- Original letter of the Conveyancer to confirm the transfer of the property and that the money will be transferred from his/her trust account; or
- Proof of receipt of the proceeds together with applicant's bank statement not older than 3 months.

Royalty Income

- Source of royalty income; and
- Proof of royalty payment.
- Earnings:
 - Where a recurring foreign investment does not exceed R30 000 per annum a copy of a salary slip is needed once a year;
 - The policy number; and
 - It must be noted that the institution (e.g. Sanlam / Old Mutual) will apply on your behalf.

Distributions from a trust

- Resolutions from the Trust making the distributions;
- Details of the source from the Trust making the distribution;
- Bank statement of trust, not older than 3 months; or
- Trust's latest share portfolio statement (not older than 3 months); This statement will also include the amount of shares and current market value.
- Copy of trust deed; and
- Trust's Annual Financial Statements.
- Other:
 - Documentary proof and explanation.

16 APPENDIX B - SUPPORTING DOCUMENTS FOR EMIGRATION

- For a new Tax Compliance Status (TCS) application:
- Where the TCS application is for a first time emigrant:
 - Statement of assets and liabilities for the previous three tax years (this should include disclosure of all investments, loan accounts and distributions from local and foreign companies, trusts, etc.)
 - The MP336(b) 'Emigration: Application for foreign capital allowance' that is authenticated by the stamp of the Authorised Dealer (e.g. bank) concerned and the signature of one of its Authorised Officers; or
 - Where the authorised dealer (e.g. bank) informed you not to complete the MP336(b), the authorised dealer must provide a letter stating the reason(s) why the MP336(b) should not be completed.
 - In case where you emigrated without formalising your emigration with South African Reserve Bank (SARB) or have emigrated a very long time ago and as such have no assets and liabilities in South Africa (Nil assets and liabilities declared on the MP336(b), a Nil Statement of assets and liabilities for the previous three tax years must be submitted.
 - Applicable Power of Attorney where the TCS application is submitted by a person other than the taxpayer.
 - Capital Gains Tax calculation on the deemed disposal of assets on the day before the taxpayer cease to be a resident.
 - This is applicable where amounts are included under listed and unlisted investments as well as other assets (e.g. Kruger Coins)
- Where the applicant is a member of a pension, provident or retirement annuity fund, the following particulars in respect of **each** fund must be submitted on a separate sheet:
 - Name of fund;

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

- Expected lump sum amount to be paid out; and
- Date of expected payment.
- Where the applicant is a member of a pension, provident or retirement annuity fund, the following particulars in respect of **each** fund must be submitted on a separate sheet:
 - Name of fund;
 - Expected lump sum amount to be paid out; and
 - Date of expected payment.
- Where the applicant has a South African insurance policy, the following particulars in respect of each South African insurance policy the taxpayer own must be submitted on a separate sheet:
 - Name of insurance company;
 - Address of insurance company;
 - Policy number;
 - Date on which any benefits from the policy are expected; and
 - Particulars of expected future benefits from such policy.
- Where the applicant, wife or minor children are beneficiary of a trust, the following particulars must be submitted on a separate sheet:
 - Name of the trust;
 - Income tax reference number of the trust;
 - Name(s) of the trustee(s);
 - Postal address of the trust;
 - Business address of the trust;
 - Nature of income received from the trust and the annual amount thereof;
 - Date on which you first received income from the trust;
 - Monthly or yearly amount received from the trust.
- Where the applicant, spouse or minor children are the shareholder(s) of a private company or member(s) of a close corporation, the following particulars must be submitted on a separate sheet:
 - Name the private company/close corporation;
 - Income tax reference number of private company/close corporation;
 - Number of shares/percentage of interest;
 - Postal address of private company/close corporation; and
 - Business address of private company/close corporation.
- In case of a family unit, if the spouse wishes to be issued with a separate TCS in order to formalise his/her emigration, then the spouse must do the following:
 - i) Complete a separate TCR01 Tax Compliance Request form
 - ii) Submit the MP336(b) that is authenticated by the stamp of the Authorised Dealer concerned and the signature of one of its Authorised Officers; and
 - iii) Submit the supporting documents in support of her application.

Note: The above will not apply where the family unit is emigrating together and the details of the spouse are captured in the TCR01. In this event, the TCS PIN letter for the applicant will include the details of the spouse (that is, names and ID number or passport number).

16.1 THE SPECIFIC DOCUMENTS REQUIRED FOR EMIGRATION APPLICATIONS TO DEMONSTRATE THE SOURCE OF CAPITAL

• Loan:

- Where the parent lends money to the child to invest offshore:
 - Loan agreement; and
 - Bank statement of parent, not older than 3 months.
- The trust lends money to the trustee or beneficiary to invest offshore:
 - Loan agreement; and
 - Bank statement of trustee or beneficiary, not older than 3 months;
 - Latest Trust Financials;
 - Bank statement of trust, not older than 3 months; or
 - Trust's latest share portfolio statement (not older than 3 months). This statement will also include the amount of shares and current market value.
- The company lends money to a director of the company to invest offshore:
 - o Loan agreement between the company and the director;
 - Bank statement of the director, not older than 3 months; and
 - Company's latest annual financial statements.

Donation

- If the donation is between spouses:
 - A declaration (IT144); and
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 - Proof (Copy of the receipt) of donations tax paid; and
 - Bank statement of donor and donee, not older than 3 months.

• Inheritance:

- Letter from the executor of the estate;
- A copy of the Liquidation & Distribution account; and
- Bank statement, not older than 3 months.
- Savings / Cash / Bank Account / Fixed Deposits:
 - Bank statement, not older than 3 months; and
 - Proof of source (i.e. where and how the money was obtained).
- Shares:
 - Portfolio statement not older than 3 months. This statement will also include the amount of shares and current market value.

• Sale of property:

- Original letter of the Conveyancer to confirm the transfer of the property and that the money will be transferred from his/her trust account; or
- Proof of receipt of the proceeds together with applicant's bank statement not older than 3 months.

Royalty Income

- Source of royalty income; and
- Proof of royalty payment.
- Earnings:
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 - The policy number; and
 - It must be noted that the institution (e.g. Sanlam / Old Mutual) will apply on your behalf.

• Distributions from a trust

- Resolutions from the Trust making the distributions;
- Details of the source from the Trust making the distribution;
- Bank statement of trust, not older than 3 months; or
- Trust's latest share portfolio statement (not older than 3 months); this statement will also include the amount of shares and current market value.

EXTERNAL GUIDE GUIDE TO THE TAX COMPLIANCE STATUS FUNCTIONALITY ON EFILING GEN-ELEC-08-G01

REVISION: 15

Page 60 of 62

- Copy of trust deed; and
 - Trust's Annual Financial Statements.
- T • Other:
 - Documentary proof and explanation.
- Where the TCS application is for Emigrant's remaining Assets (formerly known as "Blocked Funds":
 - A copy of the Tax Clearance Certificate (TCC) or TCS PIN letter Emigrant that was previously issued by SARS.
 - A copy of the MP336(b) application previously submitted;
 - Addendum stating the intended amount to be transferred; and
 - A Duly completed Power of Attorney by the taxpayer (only if the application is submitted by the taxpayer's representative).

17 CROSS REFERENCES

DOCUMENT #	DOCUMENT TITLE	APPLICABILITY
GEN-ELEC-09-G01	How to complete the Registration	All
	Amendments and Verification Form RAV01	
	– External Guide	
GEN-ELEC-15-G01	A Step by Step guide to the Entity Merge	All
	functionality on eFiling – External Guide	

18 DEFINITIONS AND ACRONYMS

ERC01	Entity Reference Number Confirmation form	
IT	Income Tax	
MCP	My Compliance Profile	
PAYE	Pay-As-You-Earn	
RFQ	Q Request for Quotation	
SARS	South African Revenue Service	
STC	Secondary Tax on Companies	
TCC	Tax Clearance Certificate	
TCR01	1 Tax Compliance Status Request form	
TCS	Tax Compliance Status	
VAT	Value Added Tax	

DISCLAIMER

The information contained in this guide is intended as guidance only and is not considered to be a legal reference, nor is it a binding ruling. The information does not take the place of legislation and readers who are in doubt regarding any aspect of the information displayed in the guide should refer to the relevant legislation, or seek a formal opinion from a suitably qualified individual.

For more information about the contents of this publication you may:

- Visit the SARS website at www.sars.gov.za
- Visit your nearest SARS branch
- Contact your registered tax practitioner
- If calling from within South Africa, contact the SARS Contact Centre on 0800 00 7277
- If calling from outside South Africa, contact the SARS Contact Centre on +27 11 602 2093 (only between 8am and 4pm South African time).