Media Releases 2009

Office hours extended ahead of Tax Season deadline

Pretoria, 16 November 2009 – The South African Revenue Service will from today, Monday 16 November 2009 extend its hours of operation at all branch offices to assist taxpayers trying to meet the 20 November deadline for the electronic submission of tax returns.

SARS branch offices will be open from 07:00 am to 06:00 pm daily from Monday, 16 November 2009, until Friday 20 November 2009, allowing for an extra 3 hours per day during which taxpayers can receive free assistance.

Some SARS branch offices will be open till 07:00 pm depending on taxpayer volumes during the day.

The SARS contact centre will also extend its operating hours on weekdays to 08:00pm. This measure will also be in operation until Friday 20 November 2009.

To date SARS has received 3 million income returns, nearly 700 000 more returns compared to the same period last year.

In addition to the extended office hours, SARS officials will be at a number of public venues to assist taxpayers with submitting their returns. SARS officials will be available at these venues from 09:00am to 03:00 pm.

Region	Venue	Date
Kwa-Zulu Natal	Newcastle Town Hall	16/11/09 to 20/11/09
Ladysmith	The Oval Checkers	16/11/09 to 20/11/09
Kokstad	Library	16/11/09 to 20/11/09
Port Shepstone	South Coast Mall	16/11/09 to 20/11/09