



RFI 01/2019: SHORT TERM INSURANCE TO SARS EMPLOYEES

QUESTIONS AND ANSWERS Closing date: **26 March 2020** at 11:00am

#	QUESTION	SARS RESPONSE
1	We received the below notice and would like to find out more about your short term insurance requirements for your staff member. What is the process and how will we be able to get the information to quote on?	Please refer to paragraph 4, 8 and 10 of the main RFI document. This RFI is not a request for quote.
2	How many employees would be eligible for this short term insurance facility?	Please note that the RFI is a request for information regarding the services. Kindly refer to Paragraph 8 on the information requested for the purpose of this RFI.
3	Is there currently a facility in place with another broker or insurer?	Refer to paragraphs 3, 4 and 10 of the main RFI document.
4	If there is a facility in place currently, is there a loss ratio or claims experience available?	Refer to paragraphs 3, 4 and 10 of the main RFI document.