RFP 16–2020: Procurement of an Application Performance Monitoring solution including maintenance and support services

RFP Communication#3

Date of Issue: 05/01/2021

1. Answers to questions posed by Bidders.

This communication is issued in terms of paragraph 9.2 of "SARS RFP 16-2020 1-1 Summary, Guidelines, Instructions and Conditions"
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's websit e at www.sars.gov.za

Question and Answer Table

No	Question	Answer

1.	1. How many .Net and Java Apps?
	
	2. How many containerised apps?
	3. How many DBs and what are they?
		1. There is an estimate of 80 applications running .NET. The number of Java applications in SARS could not be verified, as there are different application owners in different departments
		
		2. None at the present moment. This is a future requirement
		3.
		    - DB2: *PROD 45 lpars, PrePROD 13 lpars, QA 23 lpars and DEV 15 lpars = 96 OS instances and all LPARS are virtual*
		    - **SQL:** *SARS SQL Databases for SARSGOV and ESERVICES - Total Databases : 7179 (Databases excluding system databases: 4871)*

No	Question	Answer
		- *SQL Databases for MCS (Movement Control System) - Total Databases: 1356 (Databases excluding system databases: 1088)* **Note: Not all these SQL databases are seen as critical and only a percentage will require detailed monitoring. Basic host monitoring will be required for the majority.** 4. There is no other APM solution and/or similar 3rd Party platform available at SARS. It refers to connectivity between the future APM components
	4. As per 5.2 - *The proposed solution should provide various connectivity from agents to other APM solutions, as well as between other APM solution components. All data in transit over such connections must be encrypted* – To what other APM solutions do they refer? Or does this point only refer to the available connectivity of our agents and not necessarily their connectivity to third-party APM software? 5. In terms of IBM, are SARS licensed for the IBM Z APM Connect? 6. How long does Data need to be retained?	5. No, not licensed 6. It can be up to a year for data analysis and trending purposes