

RFP 16–2020: Procurement of an Application Performance Monitoring solution including maintenance and support services

RFP Communication#6

Date of Issue: 13/01/2021

1. Answers to questions posed by Bidders.

*This communication is issued in terms of paragraph 9.2 of “SARS RFP 16-2020 1-1 Summary, Guidelines, Instructions and Conditions”
These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS’s website at www.sars.gov.za*

Question and Answer Table

No	Question	Answer
1.	In your document you speak of subscription licenses. Will you except perpetual licenses as well. Please advise what is your preference.	As the tender was structured around a subscription licensing model (an more specifically the pricing template) we will not be in a position to evaluate a perpetual license model proposal.
2.	In APM 6. Escalation-Deflation - Is ROE meant to be a percentage?	<i>No – this is the actual rate of exchange if applicable</i>