

RFP 20/2020: THE PROCUREMENT OF THIRD PARTY DATA AND RELATED SERVICES FROM A CREDIT BUREAU OR A SIMILAR SERVICE PROVIDER

Communication #2

Date of Issue: 09 December 2020

1. Answers to questions posed by Bidders.

These questions and answers as well as issued / reissued documents referred to in this document can be found on SARS's website at www.sars.gov.za.

Question and Answer

| No | Question | Answer |
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| 1. | <p>1.2 ID number validity and verification inclusive of ID photo (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>Do you want us to provide the ID photo to you or just to confirm that the ID photo on the ID matches the one at Home affairs?</p> | <p>We want the service provider to provide the ID photos that matches with the one at Home Affairs. (Assumption is the source of their data of ID photos is from Home Affairs). We can always compare the ones declared to us by taxpayer or by a fraudster for verification.</p> <p>We want a confirmation that the ID photo on the ID matches the one at the Department of Home Affairs as well as the ID photo itself. Thus, both the 13 digits ID number with</p> |

| No | Question | Answer |
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| | | the ID copy to verify it against |
| 2. | <p>1.10 Passport details and movement control details (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>What is meant by movement control details.? Can we provide passport details</p> | Passport number(s) and passport details referring to the movement/travelling history of the passport holder based on the information on their passports as well as any additional available travel documentation / details on international travel to and from South Africa |
| 3. | <p>2.6 Taxpayer areas (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>Is this SARS data on arrears? Areas</p> | It refers to areas which are towns in the 9 regions throughout the country where the taxpayers are located |
| 4. | <p>3.3 Property verifications (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>What Is meant by this</p> | This is the information that the buyer was given to look through the home and/or the property one final time before signing the contract. Verification on the existence and validity of the property |
| 5. | <p>3.4 Property history (property, deeds and estate details) (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> | This includes the transfer history such as historical transactions relating to previous owners of the property owned by the subject and previous properties owned by the subject for both Consumer and Commercial entity |

| No | Question | Answer |
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| | <p>What Is meant by this - do you want this on property level e.g. Erf no etc. or on consumer / commercial entity level</p> | |
| 6. | <p>1.25 Trust accounts data (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>What data - is this the bank account details?</p> | <p>It refers to the bank accounts / bank account details and assets linked to both trusts and the trustees.</p> |
| 7. | <p>1.27 Collections summary (the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>What is this? Please provide more information on what you are looking for</p> | <p>It refers to outstanding credit amount due to default, judgements etc. It's a summary of debt collection from the client referring to all the money they owe</p> |
| 8. | <p>Ad Hoc Reports(the Question refers to SARS RFP 20/2020 6-1: Pricing Template for the Procurement of Third Party Data and Related Services from a Credit Bureau or a Similar Service Provider):</p> <p>what is this - this could be anything, are you referring to billing report?</p> | <p>It refers to any data request we may need based on an unexpected requirement and it may cover a wide area. It refers to special requests e.g. auto trace reports or bad debt book (bulk) reports or a statement of work to run e.g. consumer income prediction models on fresh consumer data and to build linear regression models</p> |
| 9. | <p>The purpose for which our credit bureau data will be used.</p> | <p>SARS needs the data to detect taxpayers and traders who do not comply and make</p> |

| No | Question | Answer |
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| | | <p>non-compliance hard and costly and to expand and increase the use of data to improve integrity, derive insight and improve outcomes. Current, complete and accurate third party data on individuals, companies and trusts will significantly improve the capacity and capabilities of SARS in the following areas:</p> <ul style="list-style-type: none"> • Revenue collection • Tax compliance analysis • Debt management and recovery (debt collection) • Taxpayer tracing functionality • Case selection • Criminal investigation • Risk profiling • Investigative and specialised audit and • Anti-corruption • Lifestyle assessment profiling |
| 10. | The reason for wanting to obtain relative, dependent, spouse details and next of kin addresses. | In order to optimize tax collection intertwined with increasingly sophisticated data evasion strategies of some non-compliant taxpayers, SARS has to procure innovative verification data and services The reason is to obtain comprehensive contact detail pertaining taxpayers in order to make contact with them. When SARS can't find the |

| No | Question | Answer |
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| | | <p>person the data will be used as another means to find him/her. Potential other reasons include:</p> <ul style="list-style-type: none"> • In some instances non-compliant taxpayers are using their spouse or relatives details to hide assets. These addresses could then be used for tracing purposes • Cellular phone details could also be utilized to link to potential fraud cases • It could be used for ghost employees identity trace purposes • It could be used for due diligence to identify people connected to e.g. politically exposed people |
| 11. | Do you have consent in place to access the consumers (and or spouse /relative) credit bureau data? | <p>SARS has a statutory mandate which includes the effective and efficient collection of revenue using the enforcement and compliance measures within the legislation it administers. In pursuit of this objective, verifying and ensuring that the taxpayers' information is correct, is SARS primary function in administering the Tax Act. In addition, SARS fully adhere to all stipulated confidentiality - governance – and POPI regulations.</p> |

NB: SARS would like to request that, your company should ensure that, when submitting the price proposal and/or price response template that, all items in the price template should be priced (unless the item is included in one of the line item and where the item is included in one of the line item, the bidder should indicate), where your company does not provide the item (due to its limitations), SARS would like encourage that your company should and/or must consider sub- contracting for such an item (s) to one of the many credit bureaus.